

KLOOK TRAVEL HUNT

TERMS AND CONDITIONS

1. The Klook Travel Hunt is jointly organised by “Klook Technology Sdn Bhd” (1200414-V) and “Time Out Solutions Sdn Bhd” (6824960-K). Klook Technology Sdn Bhd and/ or Time Out Solutions shall herein collectively be referred as (“Organisers”)

THE HUNT PERIOD

2. The Klook Travel Hunt will run from 10 June 2019 to 30 June 2019

Week	Start	End
Week 1	10 June 19, 1000 (GMT 8)	16 June 19, 2200 (GMT 8)
Week 2	17 June 19, 1000 (GMT 8)	23 June 19, 2200 (GMT 8)
Week 3	24 June 19, 1000 (GMT 8)	29 June 19, 2200 (GMT 8)
Announcement of Grand Prize Winner		30 June 19, 1400 (GMT 8)

3. Organisers reserve the right upon giving adequate prior notice of seven (7) calendar days to change the duration and/or the commencement and/ or expiry dates of the Travel Hunt Period.

ELIGIBILITY AND REGISTRATION CRITERIA

4. The Klook Travel Hunt is open to Citizens of Malaysia who possesses a MyKad.
5. The following categories of persons shall NOT be eligible to participate or claim a reward in the Travel Hunt: - Permanent, contract and /or temporary staff or employees of “Klook Technology Sdn Bhd, Time Out Solutions Sdn Bhd” (the organiser) and their immediate family members (i.e spouses, children, parents, brothers, and sisters)
6. Upon successful registration of participation via “Google Form”, all his/her information submitted shall be automatically tracked for the purpose of tabulating the numbers of entries for the Travel Hunt.

PARTICIPATION CRITERIA

7. Participants are required to provide correct and valid personal information in the personal details field in the google form. Unclear or incomplete details will void the entry.
8. Participants are required to submit the answers & personal details in (CAPITAL LETTERS).
9. All submissions must be completed within the respective participating week, any submissions after the participating week provided will not be considered (as defined in Clause 2)
10. Participants are only allowed to submit one entry per week. Only the first submission will be accepted and recorded. Multiple submissions are not allowed.
11. Details which consist of personal data provided by participants may be used by organiser for the following purpose.
 - i) The processing of your lucky draw;
 - ii) The operations and process in this campaign;
 - iii) Klook marketing and promotional offers on travel products, tickets and/ or activities.
12. In providing your telephone, e-mail address or other contact methods you are agreeing that organiser or its 3rd party service providers may contact you by telephone, email or other such method. Other than those individuals and entitles mentioned above, or as informed from time to time, your personal data will not be revealed by organiser to any other outsider, unless organiser required your permission to do so.

13. Upon successful registration as per Clause 6, the number of entries for the eligible participants will be determined by the numbers of the questions answered correctly as shown below

Participation Criteria	No. of Lucky Draw Entries entitled
Answered all 4 Questions Correctly	1

14. In the manner explained below to earn entries during the Klook Travel Hunt period to stand a chance to win weekly prize and/ or Grand Prize (as defined in Clause 15 to 16 herein):

Example: (Participant A)

Week	No. of questions answered correctly	No. of weekly lucky draw entry	No. of grand prize lucky draw entry
Week 1	4	1	1
Week 2	4	1	1
Week 3	4	1	1
TOTAL			3

Example: (Participant B)

Week	No. of questions answered correctly	No. of weekly lucky draw entry	No. of grand prize lucky draw entry
Week 1	4	1	1
Week 2	3	0	0
Week 3	2	0	0
TOTAL			1

Example: (Participant C)

Week	No. of questions answered correctly	No. of weekly lucky draw entry	No. of grand prize lucky draw entry
Week 1	(Did not take part)	0	0
Week 2	4	1	1
Week 3	4	1	1
TOTAL			2

PRIZES

15. Details of the Participating Week, Winner of Weekly Prizes and Grand Prize are as follows:

Participating Week	Weekly Prizes	No. of Prize winner	Announcement of Winner
Week 1 10 – 16 June 2019	RM300 Klook Voucher	1	17 June, 12pm (Klook Malaysia Facebook page)
Week 2 17– 23 June 2019	RM300 Klook Voucher	1	24 June, 12pm (Klook Malaysia Facebook page)
Week 3 24 – 29 June 2019	RM300 Klook Voucher	1	30 June, 12pm (Klook Malaysia Facebook page)
Participating Period	Grand Prize	No. of Prize Winner	
10 – 29 June 2019	A trip to Tokyo for 2	1	30 June, 2pm (Klook Malaysia Facebook page & During Tokyo Street event, Level 6 Pavilion Mall)

16. The Grand Prize shall herein collectively be referred to as (“Prize”)

- i) The Prize consists of 1) Flights from Kuala Lumpur, Malaysia to Tokyo, Japan and 2) Klook Credits of RM2,000 applicable for all activities in Japan only.
- ii) Flights will be on an airline chosen by flight sponsor i.e. Skyscanner, and will be within USD 1,000 for 2 persons.
- iii) Flights validity period is subject to confirmation based on date of issues.
- iv) No Replacement ticket will be issues in the event of cancellation of the winner’s travel plan for any reason.
- v) No Compensation is payable for involuntary transfer or offloads.
- vi) Specific travel or blackout dates may apply.
- vii) Klook credits of RM2,000 will be applicable for all activities in Japan only and will only be valid for the usage of this winning trip.
- viii) The redemption and / or travel period(s) for the trip is from 30 June 2019 until 31 December 2019. Failure to redeem the Prize and/ or travel within said period will result in the trip being forfeited and/or become unavailable to the Grand Prize Winner.

CONDUCT OF WINNING PICK

17. Weekly Winners and Grand Prize Winner are determined by a randomized draw and selected winners will be contacted by the Organizer to answer two (2) questions after the winner selection. This will be conducted at the end of each participating week and Hunt Period, respectively (as define in clause 15)
18. The results are final, winners will be notified by the organiser by the details submitted by the participants (as per defined in clause 7)
19. All Winners will be announced on Klook Malaysia's Facebook Page. If you are the winner, you will be contacted via your email address or contact number provided during submission of the form. All information gathered will be used to verify the winners' eligibility and will remain private with Klook.
20. If a winner cannot be contacted or does not respond within five (5) working days of announcement on Klook Malaysia's Facebook Page, the prize or prize notification will be invalid and the winner forfeits all rights to any prize. All decisions of Klook are final and binding in all respects. If winners fail to collect their prize within one (1) week upon receiving the winner announcement notification, their prizes will be forfeited.
21. The prizes are non-refundable, non-transferable, and not exchangeable for cash, credit or any other item. All winners shall accept prizes as they are and subject to any terms and conditions to the prizes. The Organiser makes no representation, warranty or undertaking whatsoever as to any implied terms and conditions with respect to the prizes in this winning pick. The Organiser assumes no liability or responsibility whatsoever in respect to defect or deficiency of the prizes or the nature/consumption of the prizes and will not entertain any direct correspondence with anyone in this regard.
22. The Organiser reserves the right to make any changes to the winning pick rules and regulations at any time without prior notification and reserve the right to replace any prizes equivalent value without notice.
23. The Organiser reserves the right to, in their discretion, cancel, vary or suspend the winning pick should technical errors or other causes beyond control affect the administration, security or proper operation of the winning pick.

GENERAL

1. By participating in this Travel Hunt, the participant consents to the Organiser's disclosure and/or use of his/her particulars as provided, for the purposes of present or future marketing programmes at any time at the Organiser's discretion.
2. The Organiser may, at any time at its sole discretion and without prior notice, vary, modify, delete or add to these Terms and Conditions and may also withdraw or discontinue this Lucky draw at any time without notice or liability to any party.
3. The Organiser shall not be responsible for any breaches of contract or any actions or omissions on the part of suppliers nor be liable in any way to any party for any loss or damage arising in connection with this Lucky Draw, for any reason whatsoever, including but not limited to any delay in processing of applications, error in computing, any breakdown or malfunction in any computer system or equipment and any notice which is misdirected or lost in post.