

Hong Kong Coliseum

House Rules

1. Patrons must comply with the "Civic Centres Regulation" (Cap. 132F) and other rules and regulations stipulated by the venue management and/or event presenter.
2. Admission by valid tickets. One ticket for each person regardless of age.
3. Some programmes may have age restriction, below which the ticket holder will be refused admission. Please check the age restriction printed on each ticket.
4. Unless free seating is specified, audience members must take their seats according to the seat numbers as printed on the tickets.
5. Wheelchair seat and minder seat tickets are designated for persons who depend on wheelchair for mobility and their accompanying minders.
6. Latecomers may only be admitted under the direction of the venue management.
7. To ensure public safety and order at the venue, the venue management reserves the right to prohibit anyone from bringing any article or object that may disturb the programme or cause nuisance or inconvenience to other audience members into the venue. Authorized security staff have the authority to inspect the personal belongings of audience members entering the venue.
8. No laser pointers, ascending balloons or metallic balloons are allowed in the Arena.
9. No alcoholic drinks, cans and glass containers are allowed in the Arena.
10. Smoking is prohibited inside the venue.
11. Please switch off mobile phones and any other sound emitting devices during the performance.
12. Unauthorized photography, audio/video recording or broadcasting is prohibited during the performance.
13. Obstruction of the passageways or standing and/or dancing in the passageways is prohibited.
14. Throwing or using objects in such a manner as to cause danger or any unnecessary obstruction, or interference with the performance, employing foul language or behaving in a disorderly manner in the venue are prohibited.
15. No promotional materials, souvenirs or give-away items may be distributed and no publicity materials of any kinds may be displayed in the venue without the permission of the venue management.
16. Persons not properly attired will not be admitted.
17. The venue management has the authority to deny entry to the venue any person who fails to comply with the House Rules or to direct such person to leave the venue.

Important Notice for Admission

- Admission by valid ticket. One person per ticket regardless of age.
- All tickets have been reported lost to the URB TIX, the said **tickets are cancelled and deemed VOID and invalidated.** Holder of lost tickets will **not be admitted** to the event and no refund will be arranged.
- Items and articles that may disturb the programme or cause a nuisance to other audience members are not allowed in the venue. These include but are not limited to signboards exceeding 40 cm x 50 cm in size, articles exceeding 40 cm x 50 cm x 20 cm in dimensions, and items with strong odours (e.g., durian).
- Audience who leaves during the performance must **present a valid ticket together with a ticket stub and/or a handstamp for re-entry.**
Please get a ticket stub and/or a handstamp from venue staff before leaving.
- Hong Kong Coliseum and/or the event presenter reserve the right to have the final decision in case of any disputes.

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