



Regarding the prevention activities that have the purpose to contain the spread of the virus, we will adopt the following measures:

- **Interpersonal Distance:** both in open-air and indoor areas the minimum distance to be kept is 1 mt. In the presence of more people, the distance of 1.80 mt. is recommended.
- **Use of the Face Masks:** It is mandatory to always have respiratory protection devices (face masks) with you. The use of a face mask is compulsory in indoor spaces and in all outdoor places where the condition of isolation from non-cohabiting people is not continuously guaranteed. Children under 6 years and people with disabilities incompatible with the continuous face mask usage and their caretakers are not subject to these dispositions. It is not necessary for cohabitants to keep the interpersonal distance and wear a face mask between each other.
- **Hand Sanitation:** wash the hands with water and soap or use a hand sanitizer before and after the activity and anytime possible during the activity, bringing gel or spray sanitizer with you.
- **Body Temperature Measure:** customers can be subject to a body temperature check. If the temperature is more than 37,5 °C, the clients are not allowed to access the Tour or Activity.
- Quota on the entrance to indoor and outdoor spaces: the access will be restricted in order to maintain the interpersonal distance of 1 mt.

Moreover,

- For the Tours that include means of transport (e.g. check-in in Piazzale Montelungo) the staff will remind to customers that:
 - The number of passengers allowed on the coaches is up to 80% of vehicle capacity
 - The number of passengers allowed on cars up to 9 seats is the 50% of vehicle capacity, leaving an empty seat in the middle of the back rows for non-cohabiting people
 - Flyers with the modes of behavior are present and public inside the vehicle
 - It is compulsory for the passengers to wear a face mask and the use of disposable protective gloves is recommended;
 - During the Hop on-Hop off operations, the first one will be available only from the front door, while the second one from the central/back door, to reduce at minimum the possibility of contact between passengers. If the vehicle only has one door, the Hop-Off operation will anticipate the Hop-On;

For Outdoor Guided Tours (Walking Tours):

- The maximum number of people allowed is 15 per each guide.
- For Activities such as the Cooking courses:
- The interpersonal distance between people is 1.20 mt., every course will have a max. of 15/16 participants.
- It is compulsory for customers to wear face mask, disposable gloves and an extra pair of shoes. If the clients do not have two pair of shoes, some disposable shoes cover will be provided. If necessary and only if customers do not have them, gloves, face masks and hand sanitizer will be provided and included in the price. Masks and gloves cannot be changed during the lesson, but sanitized like they were a second skin instead.
- As required by the law, customers will have their body temperature measured. If the temperature is more than 37,5° C the client cannot enter our rooms nor take part to the activity. If the temperature is below 37,5° C, the use of hand sanitizer is compulsory. If not in possess, disposable gloves and apron will be provided.



- For Tours/Activities with cellar visit:
- The access to the common areas is restricted, in order to respect the distance of 1 mt.
- An auto-declaration is required. At the Farm every person (one person per family group) has to register (NAME, SURNAME and PHONE NUMBER). This procedure is established to help the sanitary institution to contact customers in case anyone positive to COVID-19 has visited the Farm that same day when the group was present. In that case, the identity of all the people in the group will be provided to the authorities. The list will be archived in the office for 14 days. The reporting agent and the other people in the group can be subject to temperature measure anyway. This procedure does not include the registration of personal data, except for the people with a temperature of more than 37,5°C.

For assistance please contact:

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- Or write an email to tours@caftours.com

Caf Tour & Travel Team