

WE ARE LOOKING FORWARD TO SEEING YOU!

Tivoli looks forward to welcoming you to a fun-packed visit where we all take care of each other. The most important thing for us is to receive our guests in an appropriate manner in accordance with current guidelines. That's why we've taken a number of measures in compliance with government guidelines.

Protective precautions:

When you arrive at Tivoli's main entrance, there will be a self-service entrance for visitors with a Tivoli Pass or a pre-purchased admission ticket. We recommend that you buy your tickets from home.

Tivoli monitors the number of guests, and sometimes our doors may be temporarily closed if many people visit at the same time.

We have increased our cleaning procedures and installed many hand sanitising stations throughout the Gardens. We will also ensure that people observe the necessary social distancing by putting up distance markers as well as signs asking people to keep to the right in high-footfall areas. One-way systems may be established in some places if necessary. Because Tivoli covers a large area of 82,000 m², there is plenty of space for our visitors. We follow the government recommendation of 4m² per visitor.

Due to the guidelines against large gatherings, the Rasmus Klump playground is temporary closed.

Updated precautions regarding face masks:

At Tik Tak, the Milky Way Express, the Roller Coaster, the Demon, Vertigo, the Monsoon, Aquila, the Flying Trunk and the Mine, free disposable face masks are provided on each individual ride, so that visitors can enjoy all the excitement while following the appropriate precautions. We encourage guests to also wear a face mask when queuing for the rides.

If you visit a restaurant or café in the Gardens, you must always wear a face mask when you're walking or standing. There is no obligation to wear a face mask while seated at a table. If you like, you can pre-order your food via the Tivoli app.

Face masks must also be worn in the restroom areas, the Glass Hall Theatre, the Tivoli Concert Hall, at Nimb and in shops and arcades.

Digital queue:

On almost all the rides*, our guests will be required to wait in a digital queue. The physical queues are restricted to the number of visitors that there is room for on the next ride. Read more about digital queuing below.

Tivoli's friendly attendants now have a new uniform, as all staff working at the rides will wear a face visor. We take care of each other so that you can enjoy your visit to Tivoli while taking the appropriate precautions. We encourage all our guests to download the Smitte|stop app, so that we can all help curb the spread of infection.

*The information may change from day to day.