Ticketing Information

- 1 \ Event/Activity Duration: Venue opening hours are from 10:00 AM to 8:00 PM. The last entry time is at 7:30 PM.
- 2 \ Reservation Instructions: Exhibition tickets do not require reservations. Tickets that include VR experiences and dinosaur fossil excavation educational activities need to be reserved on-site.

3 \ Consession Tickets:

Children above 1 meter and under 18 years old, students with valid student IDs, seniors aged 60 and above, and individuals with disabilities are eligible for discounted tickets. One ticket per person. Those eligible for discounted tickets must purchase them and present valid ID upon entry. If the relevant documents are not shown, you will need to purchase a standard ticket for entry. In packaged tickets, "small" refers to the definition of a discounted ticket.

- 4 \ Free Tickets: Children who are 1 meter tall or shorter are eligible for free tickets after their height is verified by ticket inspector.
- 5 \ Refund/Exchange Policy: Once exhibition tickets are sold, they are non-refundable and non-exchangeable. Please check your order carefully before purchasing.
- 6 \ Prohibited Items: Food, drinks, professional recording equipment, lighters, and other similar items are prohibited. Please pay attention to the instructions from staff and announcements on-site and cooperate accordingly.
- 7 Special Notice: Due to market changes, force majeure, or the nature of ticket sales (first come, first served), there may be changes, cancellations, or insufficient ticket stock at the time of ticket issuance. In such cases, customer service will contact you promptly and process refunds as soon as possible.
- 8 \ Real-name Ticketing: Real-name ticketing is not required.
- 9 Exhibition Instructions: For details, please refer to the exhibition guidelines.
- 10 \ VR Experience Precautions:
- 1)Child Supervision: For safety, only children aged 6 and above are allowed to experience VR. Children aged 6 to 10 must be accompanied and supervised by an adult throughout the experience to ensure safety.
- 2)Pregnant Women and Seniors: For safety reasons, pregnant women and elderly individuals are advised to avoid participating in high-intensity VR experiences.
- 3)Sensitive Individuals: For individuals who may be startled or sensitive to specific content (such as large animals or jungle environments), please

understand the content of the experience beforehand and carefully choose whether to participate.