Terms and Conditions

1. General

One Piece Asia Hunt is co-organized by Lorrypop Studio Sdn. Bhd., Womb Creative Sdn. Bhd., and Incubase Studio Asia Limited, with SplashMania Waterpark, Gamuda Cove as the official venue partner.

By completing the official entry form, submitting payment through **Ticket2U** or **Klook**, or downloading and using the **One Piece Asia Hunt App** (the "Application"), participants agree to these Terms & Conditions.

Registration is confirmed upon successful payment and issuance of a confirmation email. The Application is developed and operated by **Lorrypop Studio Sdn. Bhd.** ("Service Provider") as an ad-supported service.

2. Ticketing & Admission

- FREE park admission applies only to **children aged below 3 years** with a paying adult.
- Age Categories:
 - Child: Guests aged 3 12 years
 - Adult: Guests aged 13 59 years
 - Senior Citizen: Guests aged 60 years or above
- Ticket prices are based on birth year.
- Guests must present valid identification documents (NRIC, MyKid, I-Card, Passport, or Multiple Entry Visa) for verification before park admission.
- Guests must adhere to all safety rules and regulations of the slides and rides.
- OKU Guests must present a valid disability certificate for verification.
- Children below 12 years old must be accompanied by an adult (18+ years old) at all times.
- Guests must adhere to <u>SplashMania General Admission T&Cs</u>.

3. Registration

- Participants must provide accurate and complete information; errors may result in disqualification without refund.
- By registering, participants consent to receive event-related updates via email or phone.
- Group participation is encouraged. Team leaders must ensure all members meet eligibility and safety requirements.

4. Ranking Participation Rules

- Participants may choose to compete in either the **Group Challenge** or **Individual Mode**, but **not both** for ranking eligibility.
- If a participant joins the Group Challenge, they will **not be eligible** for individual rankings, and vice versa.
- This rule is designed to ensure fair competition and ranking integrity across all formats.

5. Replay Policy

- Participants are welcome to **replay or revisit** the event to try a different mode (e.g., switching from individual to group or vice versa).
- However, new mode replaying does not affect previous rankings, and the ranking exclusivity rule still applies: you can only qualify for one leaderboard result.

6. Package Terms & Conditions

- Validity: June 19 July 31, 2025 (excluding June 25, July 2nd, 9th, 16th, 23rd, and 30th)
- This package **cannot** be combined with ongoing promotions or discounts.
- Tickets are non-transferable, non-refundable, non-exchangeable for cash, and not for resale.
- No refunds for cancellations due to **inclement weather**.
- Attractions are closed on Wednesdays, except on Malaysian school/public holidays.
- Race kits will be redeemed at the One Piece Redemption counter at SplashMania Waterpark, Gamuda Cove (near the entrance).
- The organizer reserves the right to modify or cancel the event or promotions without prior notice.

7. Park Rules & Regulations

Prohibited Items & Conduct

- No outside food & drinks allowed.
- Glass, sharp objects, surfboards, bodyboards, or personal tubes are prohibited.
- Fighting, abusive language, and disruptive behavior are strictly prohibited.

Safety Requirements

- Only **approved swimwear** is allowed.
- Guests **must use** tubes/sliding mats on specific rides.
- Height & weight restrictions apply to all rides.
- Certain attractions contain **bright lighting/strobe effects** which may trigger **photosensitive epilepsy**.

Personal Belongings & Locker Rental

- Guests are responsible for their **own belongings**.
- Locker rental is available.

Weather & Refund Policy

- **No refunds** due to inclement weather.
- No cancellations, refunds, replacements, or extensions after purchase confirmation.

8. Safety & Health

- Participants are responsible for ensuring they are **physically fit** to participate.
- The organizer is not liable for any injury, illness, or death during or after participation.
- Participants are strongly advised to consult a medical professional before the event.

9. Event Changes & Cancellation

The organizer reserves the right to:

- Cancel the event without refunds if bad weather persists.
- No refunds for cancellations or schedule adjustments.

10. Media & Publicity

• By participating, guests consent to their **images**, **videos**, **and media** being used for **promotional purposes** without compensation.

11. Event Conduct & Safety

The organizer reserves the right to:

- Disqualify participants for **unsportsmanlike behavior** or failure to follow instructions
- Remove participants deemed medically or physically unfit
- **Reject or dissolve crews** that violate event conduct
- **Parents/guardians** are responsible for the safety of minors at all times.
- **Group challenges** require team cooperation and fair play.

12. Liability & Indemnity

- Participants acknowledge all risks and participate at their own risk.
- The organizer, sponsors, and partners are not liable for any loss, injury, damage, or expenses before, during, or after the event.

13. App Terms & Conditions

Intellectual Property & Restrictions

- Unauthorized copying, modification, or extraction of the app source code is prohibited.
- All intellectual property rights remain with the Service Provider.

App Modifications & Charges

- The Service Provider reserves the right to modify the app or charge for services.
- Any charges will be **clearly communicated** beforehand.

Personal Data & Security

- The Application processes personal data to provide services.
- Users are responsible for securing their phone and **access to the app**.
- Jailbreaking/rooting is strongly discouraged due to security risks.

Third-Party Services

• The app relies on third-party services (e.g., **Google Play Services, Facebook**) which have **separate Terms & Conditions**.

Internet & Network Usage

- Some app functions require an **active internet connection**.
- The Service Provider is not responsible for network issues.
- Users are responsible for **mobile data charges**, including roaming fees.
- Users must obtain permission from the bill payer if they are not the device owner.

User Responsibility

- Users must **ensure their device is charged** to use the app.
- The Service Provider is not liable for loss due to battery depletion.

Accuracy & Liability

- The Service Provider strives to keep the app updated but relies on third-party information.
- No liability for losses due to inaccurate or outdated app information.

App Updates & Termination

- Users must accept **app updates** when provided.
- The Service Provider may discontinue the app at any time without notice.
- Upon termination, users must stop using and delete the app.

Summary of Privacy Policy & Terms & Conditions

14. Amendments

- The organizer reserves the right to amend these Terms & Conditions without prior notice.
- Continued participation or use of the app implies acceptance of all updates.

15. Contact

For inquiries, contact us or the event's official communication channel or via email <u>hello@onepieceasiahunt.com</u>

By purchasing a ticket or using the **One Piece Asia Hunt App**, participants agree to abide by all **Terms & Conditions** outlined above.