## TERMS AND CONDITIONS OF SALE THE SECOND ACT ("TSA"), THE BAR & BILLIARD ROOM, SINGAPORE ORGANISED BY CHEF WORLD TOUR ("CWT")

- Reservations of seats to TSA can only be secured through a prepaid online purchase via chefworldtour.com. Guests who have successfully reserved their seats will receive a confirmation email sent to their registered email address. CWT reserves the right to refuse entry to any guest that produces a non-official confirmation from sources other than those pre-approved by CWT.
- 2. As TSA will be running at limited capacity and every menu is made-to-order, there will be no refunds after payment is made or subsequently the guest is a no-show. Guests are deemed to have read, understood and irrevocably accepted the terms and conditions herein.
- 3. Due to seasonality and availability of ingredients, CWT reserves the right to change any item on the menu and replace it with another item of equal value and standing.
- 4. Changes to the menu will not be possible under any circumstances. For dietary intolerance requests, please email CWT at <u>SECONDACT@RAFFLES.COM</u> before making any purchases on the reservation page. CWT is not liable for refunds after payment is made. CWT is not liable for adverse health effects as a result of undeclared dietary restrictions.
- 5. CWT maintains all rights to manage seating arrangements. Any special requests are subject to the discretion of the restaurant manager.
- 6. While there are no age minimums, baby chairs will not be provided on the premises. Parents of young infants must note that there will be no space accorded in the dining room for prams and/or strollers. Please also note that there are no children's menus available and every child, no matter what age, must be ticketed to gain entry to the session.
- 7. Guests will be participating in an event where photography, video and audio recording may occur. By attending the event, guests agree to be photographed and/or filmed and give permission to use their likeness in promotional and/or marketing materials.
- 8. CWT does not allow for corkage and does not allow any outside food or beverage to be brought into, or consumed, in the venue.
- CWT shall not be responsible or liable for any loss or damage whatsoever may be suffered, or for any personal injury, or any health issues faced by guests, directly or indirectly, by use or non-use of products/services provided by TSA and the venue.
- 10. CWT reserves the right to refuse the sale of alcoholic beverages to any guest deemed to be intoxicated.
- 11. CWT reserves the right to refuse entry, or eject, any guests who contravene any terms or conditions herein.