

**Pay-Per-Use Shower Package at the Garden Lounge, Hub & Spoke Changi Airport
(Public Area) Terms and Conditions**

1. This Pay-Per Use Shower Package (the “**Package**”) is sold and administered by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”).
2. Each Package entitles you, the purchasing customer (the “**Customer**”), to redeem:
 - a. one (1) single-use towel; and
 - b. one (1) single-use shower access token, for the admission of one (1) person only to the shower facilities located at the Garden Lounge, Hub & Spoke Changi Airport (the “**Garden Lounge**”).
3. The entire Package must be redeemed and utilised within the same calendar day, either:
 - a. on the day selected by the Customer at the time of purchase (the “**Selected Date**”);
or
 - b. in any event, no later than twelve (12) months from the date of purchase.
4. The Package may only be redeemed at the Hub & Spoke café or Overflow bar at Changi Airport, by displaying the Customer’s proof of purchase.
5. All Package purchases and redemptions are final and are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash or replaced if lost, damaged, or expired. The Customer shall not be entitled to a refund of any unused portion of the Package.
6. The redemption and utilisation of the Package is subject to the operating hours of the amenities and participating outlets at the Garden Lounge, which are available on CAG’s website at <https://www.changiairport.com/en/airport-guide/facilities-and-services/garden-lounge.html> and which may be amended from time to time at CAG’s sole discretion.
7. In the event of any closure of the amenities or participating outlets at the Garden Lounge after the Package has been purchased, CAG shall inform the Customer at least three (3) working days prior to the Selected Date.
8. The shower access token can only be used at Hub & Spoke shower facilities as designated from time to time by CAG at its sole discretion.
9. CAG reserves the right to terminate the Package or to vary the terms and conditions at any time at its sole and absolute discretion without notice.
10. To the fullest extent permitted by law, CAG shall not be liable in contract, tort (including negligence) or otherwise for any (i) direct loss; (ii) indirect or consequential loss, (iii) damage; (iv) cost and expense; or (v) loss of profits suffered by the Customer arising from or in connection with the Package.
11. CAG and its authorised agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Package, and the Customer agrees to indemnify and hold CAG harmless from and against any and all claim, loss or damage suffered or incurred by the Customer or by any other party in relation to the Package.

12. Any collection, use and disclosure of participants' personal data shall be strictly in accordance with CAG's Privacy Policy (available at <http://www.changiairport.com/en/privacy-policy.html>).
13. CAG's decision on all matters relating to the Package shall be final, conclusive, and binding on the Customer.
14. CAG reserves the right to refuse the purchase or use of the Package by any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
15. Customers who require any assistance with the Package may write in to hubandspoke@changiairport.com.