



StarCruises

Cruise Guide

STAR VOYAGER



Tips for smooth sailing from check-in to disembarkation

For cruises departing from Indonesia, Malaysia, Singapore, Thailand & Vietnam

A Star-Studded Cruise Begins With Star Voyager.

Prepare to embark on an unforgettable journey aboard, where adventure meets luxury. Whether you're seeking relaxation, exploration, or excitement, Star Voyager promises an experience like no other.

With Star Voyager, every journey is more than a vacation—it's a voyage filled with discovery, comfort, and memories that will last a lifetime.





Entertainment

Get ready for endless thrills and entertainment aboard, where every moment brings a new adventure. Relax, explore, and make memories that last a lifetime.

- Adventure Park, Deck 14, 12 MID
- Aqua Park, Deck 15 AFT
- Lawn Bowls, Deck 11 AFT
- Little Dreamers Club, Deck 12 FWD
- Shuffleboard, Deck 7 MID
- The Vibe Check, Deck 7 AFT
- Water Slides, Deck 15 AFT
- Zodiac Theatre, Deck 7 FWD



Dining

Star Voyager leaves you spoilt for choice with a variety of dining options. From local delicacies to global favorites—every dish is a star.

- The North Star Dining Room*, Deck 5 AFT
- Gelateria, Deck 12 AFT
- Lobby Café, Deck 5 MID
- Mozzarella Ristorante & Pizzeria, Deck 8 MID
- Oasis Bar, Deck 14 AFT
- Ocean Bar, Deck 7 FWD
- Palm Court, Deck 7 FWD
 - Palace Restaurant, Deck 14 FWD
- Pool Bar, Deck 12 MID
- Silk Road, Deck 6 MID
- Sky Bar, Deck 15 FWD
- The Bistro, Deck 6 MID
- The Lido*^, Deck 14 FWD
- Velvet Lounge, Deck 7 MID

*Inclusive restaurants
^Halal food options available



Beauty & Wellness

Unwind in style with our ultimate wellness experience. Rejuvenate, power up, or transform your look with our exclusive wellness facilities.

- Symphony Fitness, Deck 12 AFT
- Symphony Salon, Deck 12 AFT
- Symphony Spa & Wellness, Deck 12 AFT
- Symphony Studio, Deck 12 AFT



Retail

Discover exclusive finds and luxury deals at our boutique. Shop duty-free items, trendy fashion, and unique souvenirs as you cruise.

- The Starlight Boutiques, Deck 6 MID



THE PALACE

The Palace is our all-suite concept within StarCruises for anyone who chooses to experience the best of Asian hospitality and exuberant living.

All-Inclusive Privileges

- 1 All-Suite Accommodations
- 2 All-Butler Service
- 3 All-Indulgent Benefits
- 4 All-Encompassing Spaces

Approach our **Reception** to find out how you can upgrade to The Palace.

ON YOUR ARRIVAL

- Access to VIP lounge at terminal
- Priority check-in with butler assistance
- Fast track security clearance
- Priority luggage check-in and check-out with express delivery

IN YOUR SUITE

- 24-hour butler concierge service
- Free Standard Wi-Fi package throughout cruise
- Luxurious linens
- Premium bath amenities
- Capsule Coffee Machine & Tea
- Welcome minibar beverages and snacks
- Welcome fruit plate and delights
- Pressing service
- Fresh flower arrangement in Villas
- Premium fresh fruits with chocolate truffle for Palace Villa
- Complimentary laundry and dry-cleaning services for Palace Villa

WHEN YOU DINE

- Exclusive access to The Palace Restaurant with complimentary dining, featuring premium delicacies and special menu items
- Set meal entitlements at designated specialty dining restaurants
- Complimentary healthy meal options in The Palace Restaurant
- Complimentary in-suite dining for Palace Villa guests
- Happy Hour with complimentary drinks such as selected wines, beers and non-alcoholic beverages at selected venues
- Free-flow of chilled juices, Chinese and Japanese teas, and coffee throughout the day at selected venues

WHEN YOU EXPLORE

- Priority access to live shows
- 10% Off in-house retail items, spa packages and shore excursions

Privileges are subject to change without prior notice.

BALCONY CLASS

Experience New Upgraded Oceanfront Living

Key Benefits



Welcome Drink
(Soft Drink/Beer/
House Pour)



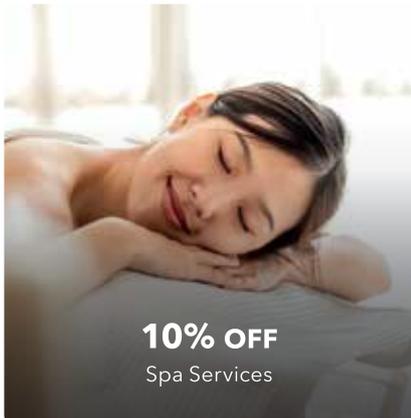
Designated Check-In
& Priority Luggage
Handling Services



Full In-Cabin
Amenities



Designated
Seating for Shows
(Zodiac Theatre)



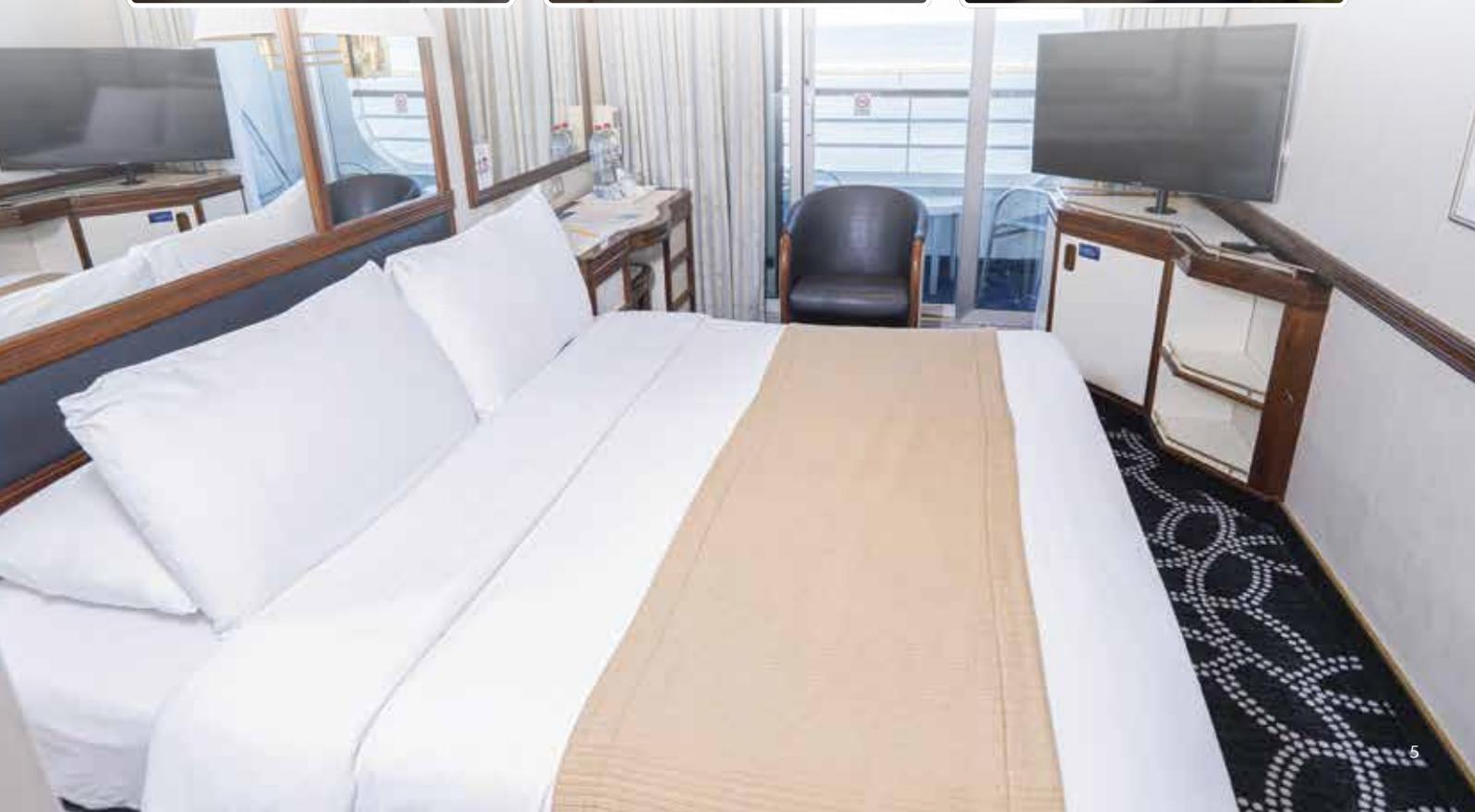
10% OFF
Spa Services



10% OFF
At Retail Shops



SGD50
Dining Credit Per Cabin Per Night



Before Cruise

PACKING ESSENTIALS



Mandatory online check-in is available and closes 48 hours before departure.



Passport (with at least 6 months validity), Valid Work Permit/Employment Pass/ Long Term Pass/Student Pass/ Dependent Pass/Re-entry permit if any and Cruise Ticket



Applicable VISA requirements and Cash (in Singapore Dollars) and Credit Cards



Proper swim attire is required for waterslides and pools. Sneakers or closed-toe shoes are needed for the rock wall and zip line.

DO NOT BRING



Flammable, explosive materials/Pressurised Vessels



Sharp objects including throwing stars and open razors



Illegal Drugs



Alcohol and E-Cigarettes



Weapons including replicas, imitations and components of firearms, crossbows, blunt weapons and stun devices



Electrical items and heating devices such as iron, cooking appliances, coffee maker, extension cords



Raw food including pastries, eggs, dairy, meats, selected fruits and others



Others such as EPIRBs, laser pointers, remote devices, hoverboards, and anything else that may endanger people onboard

DEPARTURE DAY



Arrive at the terminal at assigned time on Cruise Ticket



Guests departing from Singapore - Luggages over the size limit or more than 9kg must be checked in. Ensure you bring a travel adaptor for compatibility.



Collect Cabin Card

<p>Singapore Terminal Address</p> <p>Singapore Cruise Centre 1 Maritime Square, Singapore 099253</p>	<p>Melaka ICQS Terminal Address</p> <p>Jalan Taman Kota Laksamana 1, 65200 Melaka</p>	<p>Thailand Terminal Address</p> <p>Laem Chabang Port (A1-Terminal) 288 Moo 3, Laem Chabang Port road, Thungsukhla Sriracha district, Chonburi 20230, Thailand</p>	<p>Jakarta ICQS Terminal Address</p> <p>Terminal Penumpang Nusantara Pelabuhan Tanjung Priok Jl.Panaitan No.105, Tanjung Priok, Daerah Khusus Ibukota, Jakarta 14310, Indonesia</p>	<p>Ho Chi Minh SP-PSA Terminal Address</p> <p>Cai Mep - Thi Vai Linking - Port Road, Phu My ward, Phu My township, Ba Ria - Vung tau Province, Vietnam</p>
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During Cruise

WIFI

StarCruises Concierge

Connect to StarCruises Wi-Fi to get more information for onboard entertainment, programmes, dining, excursion and more.



Wifi Packages (in SGD)

Venue	1 Night	2 Nights	3 Nights	4 Nights	5 Nights
Standard (Full Cruise) - 1 Device	12	24	36	48	60
Standard (Full Cruise) - 2 Devices	21	42	63	84	105
Standard (Full Cruise) - 3 Devices	32	64	96	128	160
Standard (Full Cruise) - 4 Devices	41	82	123	164	205
Premium (24 Hours) - 1 Device	32	-	-	-	-
Premium (Full Cruise) - 1 Device	18	36	54	72	90
Premium (Full Cruise) - 2 Devices	33	66	99	132	165
Premium (Full Cruise) - 3 Devices	50	100	150	200	250
Premium (Full Cruise) - 4 Devices	63	126	189	252	315

Standard: Connect to the Internet at basic speeds **Premium:** Connect to the Internet at prime speeds

Gratuity Fee Scheme (Per Person in SGD)

Cabin Category/No. of Nights	2 Nights	3 Nights	4 Nights	5 Nights
Palace	80	120	160	200
Balcony & Balcony Deluxe Stateroom	66	99	132	165
Interior & Oceanview Stateroom	54	81	108	135

Charges waived for children aged below 2

SAFETY PRACTICES



Keep your Cabin Card with you at all times



If you feel unwell, please proceed to the medical centre

Before Disembark

QUICK PAY - SELF CHECK-OUT

Save your time on queuing up for payments!

Prior to disembarkation, please ensure that all outstanding bills are cleared.

- Check your cabin charges
- Settle your bill with VISA or MASTER instantly or enjoy autopay service



Payment types accepted at Reception, Deck 5 MID



Disembarkation

Disembark at the assigned time and refer to the StarCruises Concierge for more details.

All travellers are required to submit SG Arrival Card through <http://eservicesica.gov.sg> before arriving in Singapore. This can be done 3 days prior to the date of arrival in Singapore.



Experience unforgettable memories aboard Star Voyager, where excitement meets elegance.