Osaka Metro & Osaka City Bus Pass

Usage Guide

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Usage Environment Explanation

♦ If multiple tickets are purchased in a single reservation, please use one device. The maximum number of tickets per reservation is four.

- **♦**Please switch the language on the ticket list page before use.
- **♦**Please disable the automatic translation feature of your browser.
- ♦ Recommended environments for digital tickets: iOS 15 or later / Latest Safari, Android 10.0 or later / Latest Chrome
- *Even in the recommended viewing environment, there may be instances where it cannot be used depending on your device and usage conditions.
- **♦**Please disable dark mode.
- Screenshots of the QR code cannot be used for entry.
- ♦ If you open the URL directly from the app, it may not function correctly. Please use the recommended browser.



Language Switching

Please switch on the ticket list page.





Ticket List Screen Before Use



Please use within the valid period.



For irregular use cases

Return



Ticket List Screen After Use

Once you start using any ticket, all tickets will be marked as in use. The ticket list will turn green.





To Ride A Train

Accessing Route Maps

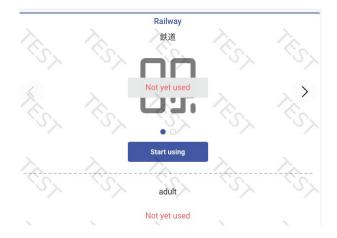






Procedure for Use:





E-ticket

Would you like to use your ticket now?

Cancel

Confirm

- ① Click on "Show Railway QR Code"
- 2 Click on "Start using"

3 Click on "Confirm"

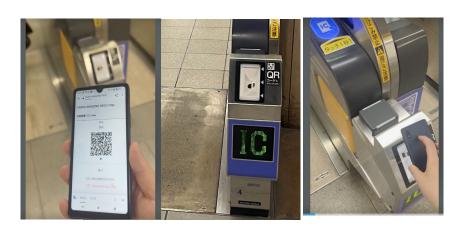


To Ride A Train

For multiple tickets in one reservation, please swipe the QR code for each ticket to board the train.



4 Swipe the QR code by tapping the arrow.



5 Hold the QR code over the terminal at the designated ticket gate.
*QR codes update every minute.



6 Please allow your companions to pass through the ticket gate first.



7 Device owners are kindly requested to enter last.



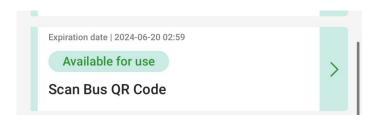
To Take A Bus

Buses available for use:

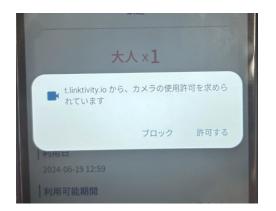
- 1, Imazato Liner
- 2, Osaka City Bus

If multiple tickets are purchased, they must be used together and cannot be split.

Procedure for Use:



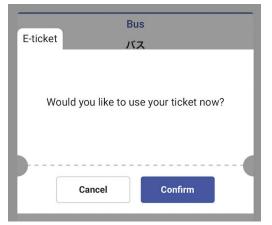
① Click on "Scan Bus QR Code"



2 Allow the camera to activate.



3 Click on "Start using"

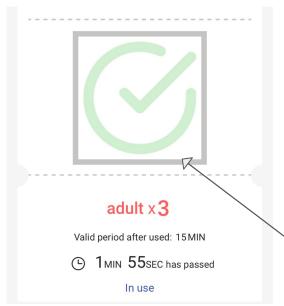


4 Click on "Confirm"











(5) After boarding, scan the QR code inside the bus.

<u>6</u> Confirm starting using the service.

7 After scanning, wait for 3-10 seconds.

8 The authentication screen will appear. If the screen's validity period (15 minutes) expires, open the camera again and scan.



Show this screen to the driver when you get off.



Special Benefit

Available Facilities https://subway.osakametro.co.jp/guide/page/waribiki_ichiran.php

利用の流れ:



1 Click on "Special Benefit"



② Show this screen to the reception staff.

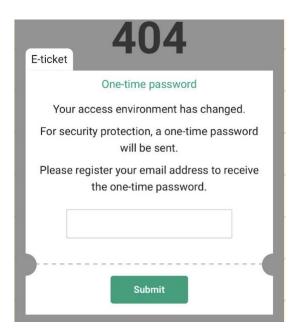


About One-Time Password (OTP)

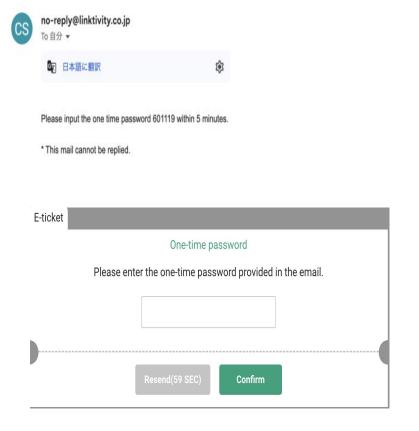
To prevent access by unauthorized users, an OTP is required when accessing from a different environment than the first time you accessed the usage site.

Example 1: After checking the display on a computer, displayed it on a mobile device when actually using it

Example 2: Changed the mobile device that opened the usage site



One time password for Osaka Metro Co., Ltd. powered by LINKTIVITY



1) Please enter a valid email address and send it.

2Please confirm the
OTP. Check your email. If
you do not find it, please
check your spam folder. If
it's not in spam either,
please verify that the email
address is correct. Reopen
the usage site and start over
by entering the email
address again if needed.

3Enter the OTP.

*Once authentication is complete, this email address cannot be changed, so please enter your own email address.