

MATAKING ISLAND RESORT 3 DAYS 2 NIGHTS

Mataking Island is an exclusive romantic & diving destination in the Celebes Sea, located just 40 minutes away by boat from Semporna, East Coast of Sabah in Malaysia. It is a promised island with majestic treasures, natural warmth and friendship for holiday makers, spa lovers, honeymooners and divers alike. Whether it is a retreat for yourself or exciting undersea exploration, you'll find Mataking the perfect choice.

The resort is caressed by the tropical sea breeze. The executive chalets and deluxe rooms (5 Beach Villas, 8 Executive King Chalets, 24 Premier deluxe rooms) designed in traditional architecture offering simply elegant and exquisite accommodation for up to 70 guests in a serene and cozy environment. Enjoy Malaysian and international cuisine with an enticing spread of fresh local sea food or relish the weekend barbecued favorites at the sea facing restaurant.

There are various sea animals and fishes living in these areas which include schools of Barracuda, Trevally, Spanish Mackerel, Ribbon Eel, Giant Clams, varieties of Goby, Eagle Ray, Giant Frogfish, Mandarin Fishes, unique and charming species of Shrimps, most photogenic and rare pygmy seahorses, spiders and much more.

NOTE

- Kindly book your Tour 7 days in advance.
- Minimum 2pax Adults to book.
- **Minimum 4pax Adults to go (Grouping with others travelers) are required to book tour. If total number of travelers do not match the minimum requirement for this trip, the tour will be cancel or to change date and you will received a notification e-mail 7 days prior departure.**
- Guest can only take Diver or Non-diver package and no combining package is allowed.
- Kindly provide your Guest details:
 - o GUEST FULL NAME
 - o GENDER
 - o DATE OF BIRTH
 - o PASSPORT NUMBER & ISSUING COUNTRY
 - o NATIONALITY
 - o MOBILE CONTACT NUMBER & EMERGENCY CONTACT NUMBER
 - o FLIGHT DETAILS (ARRIVAL & DEPARTURE)

CHILD POLICY

- Child rate applies for children between 3 - 11 years old based on the year of birth.
- Infant below 3 years old is not recommended to participate due to safety precaution.

HOW TO GET THERE

- Upon arrival, you will be picked up from Tawau Airport and embark on an estimated 90 minutes drive to Semporna jetty.
- From the jetty, the boat ride to Mataking Island takes another 40 minutes.

ROOMS

Garden View Deluxe

Situated at the center of the island in an exotic garden, these handcrafted lodges are the perfect choice for those guests who appreciate traditional Malaysian charm. Your own

private sundeck allows you to have a wonderful place to seek the shelter from the direct Malay sunshine, most of which are still in sight of the lagoon.

Bedrooms here are designed for your individual comfort and little place of solitude with cool tiled flooring and traditional accoutrements. Each Deluxe comes with air-conditioning that allows you to sit in comfort of your very own satellite television, and whilst there, why not take advantage of your own mini bar?

Outdoor Sundeck = 8m²

Bedroom = 26m²

Bathroom = 6m²

Total indoor = 32m²

Twin/ King Size beds

King Chalets

The word "Mataking" literally translated means, "The Eye of Kings", and if you are staying in one of these limited edition chalets then you will know exactly what we mean. Rising up from the beach front of the lagoon, the balcony of your chalet gives you a front row seat as the sun settles over the nearby islands in the evening, turning the entire lagoon to a bright orange colour.

Each King Chalet naturally has a bedroom which is simply oversized and luxurious. The large queen bed overlooking your private balcony with satellite television and mini bar will allow you to relax to the max! Each bathroom comes with a private bathtub overlooking the lagoon and a large walk-in shower.

Exclusive to Mataking you will simply feel like royalty as a resident in a Mataking King!

Outdoor Sundeck = 12m²

Bedroom = 27m²

Bathroom = 10m²

Total indoor = 37m²

Twin/ King Size beds

Beach Chalets

Scattered along the eastern shore of our paradise island are our eight newly built Beach Chalets has just been completed, offering unparalleled sea views and a front seat to sunrise over the Alice Channel of the Celebes Sea.

Positioned away from the resort's public areas, the Beach Chalets offer a calm and tranquil atmosphere for guests who truly want to get away from it all.

The resort also offer four Semidetached Beach Chalets with interconnecting doors to accommodate families or groups, which are located next to the sea turtle hatchery.

Simply lie in bed to watch the sunrise or head down to the beach to dip your feet in the warm, blue waters.

The Beach Chalets offer full modern facilities in a large bathroom with toilet, double sinks and a drenching rain like shower, but you will be blown away by the private heated Jacuzzi with skylight, allowing you to melt away any stress in the gentle whirlpool whilst looking at the stars. It really is Serenity itself.

Luxury Beach Villas

The Beach Villas are the absolute ultimate in premier accommodation in Malaysia.

An enclosed front patio with a private gazebo and dining area, with sea view and direct access to a sundeck and beach nearby, a large day bed for reading or just relaxing, and two comfortable sun beds and umbrella, provide both comfort and privacy.

The large bedroom with marble flooring retains an element of grandeur, opening on both the front patio and the Jacuzzi garden at the back. The bathroom with its individual stone wash

basins and double shower (inside and outside) demonstrate an element of home-grown luxury. The Jacuzzi garden with jungle backdrop at the rear add the finishing touches to this unique piece of local craftwork.

Outdoor frontage including Veranda = 80m²

Jacuzzi Garden = 6m²

Bedroom = 28m²

Bathroom = 16m²

Total indoor = 44m²

Twin/ King Size beds

ROOM AMENITIES

- Twin / King Sized Beds
- Corner sofa settees + Vanity table & chair + wooden wardrobe
- Bed head Decoration (Available for Villa & Premier Deluxe Room Only)
- Bed Cushion + Bed Runner + Mesh Slipper (Available for Villa & Chalet Room Only)
- Remote controlled air-conditioner + Ceiling Fan
- Coffee / Tea making facilities
- Mini Bar / Astro (Satellite TV)
- Private shower bathroom with hot/cold showers
- Provision of toiletries (shampoo + soap only)
- Dental Kit + Cotton Bud + Comb + Shower Cap
- Room Towels / Hair Dryer
- Private Sundeck with garden chair (Garden View)
- Sea View Bathroom Private Bathtub (Available for Chalet Room Only)
- In-room safe (Available for Villa & Chalet Room Only)
- Quilt Cover + Mosquito Netting (Available for Chalet Double Room Only)
- Daily Housekeeping + Wake Up Call
- Electricity / Power Point (220-240 volts)
- Daily Housekeeping + Wake Up Call
- Complimentary 500ml Drinking Water per guest (arrival day only)
- In-House Intercom System (To reception / IDD calls connection)

CHECK-IN / CHECK-OUT

The standard check in-time is **14:00** and check out time is **12:00**.

Early check-in and late check-out is subject to room availability, especially during Peak Season.

RECOMMENDED DOMESTIC FLIGHTS (Malaysia Airlines = MH / AirAsia Airlines = AK)

3 Times Daily Boat Transfer -IN Mataking Island

NO	FLIGHT SECTOR	FLIGHT NO.	ETD	ETA	AIRPORT PICK-UP	BOAT IN	ARRIVE ISLAND
1	<i>*Guests to transfer from Tawau / Semporna Hotel*</i>					09:30	10:30
2	BKI - TWU	MH 2121	07:40	08:30	10:30	12:00	13:00
3	SDK - TWU	MH 3061	09:20	10:00			
4	KUL - TWU	MH 2660	07:15	10:10			
5	BKI - TWU	AK 6272	07:30	08:35			
6	KUL - TWU	AK 5744	06:10	09:10			
7	BKI - TWU	AK 6260	09:10	10:05			
8	KUL - TWU	AK 5746	07:15	10:10			
9	BKI -TWU	MH 2137	12:30	13:20	14:00	15:30	16:30

2 Times Daily Boat Transfer -OUT from Mataking Island

NO	FLIGHT SECTOR	FLIGHT NO.	ETD	ETA	BOAT OUT	JETTY PICK-UP	ARRIVE AIRPORT
1	TWU - SDK	MH 3064	15:25	16:05	11:00	12:00	13:30
2	TWU – BKI	AK 6263	15:05	16:00			
3	TWU – KUL	AK 5749	15:40	18:30			
4	TWU - BKI	AK 6267	17:40	18:35			
5	TWU – BKI	MH 2134	18:15	19:05	14:00	15:00	16:30
6	TWU - KUL	AK 5741	19:20	22:10			
7	TWU - KUL	AK 5752	20:40	23:25			
8	TWU - BKI	AK 6265	21:50	22:40			

- KUL - KUALA LUMPUR, *BKI - KOTA KINABALU, *SDK - SANDAKAN, *TWU - TAWAU
- Flight departure and arrival time will differ throughout the year (at least one time a year of revision)
- Please contact Sales Office representatives to find out the suitable transfer for flight and boat before securing any flight tickets
- *Guests are recommended to follow the above flights which are connected to our daily REGULAR boat schedule to minimize waiting time at the airport/Semporna. Guests MUST choose flights that arrive before 2:00PM/14:00HRS.
- *For Guests who cannot make it for the last boat schedule at 15:30HRS (from Semporna) due to any delay or unforeseen circumstances will be required to put a night stay at Tawau at own expenses. For Guests staying overnight at hotel in Tawau shall be picked up from hotel early next morning at 07:30HRS to be transferred for onward journey to Semporna Jetty followed by 09:30HRS boat to Mataking Island.
- *Private / unscheduled land and boat transfer services can be arranged at RM 1,729.60 nett (include 6% SST) for a return way.
- (Ref.: RM 614.80 per boat way, RM 250.00 per coach way).
- *Land transfer service ends on the actual check-out date from The Reef Dive Resort (Mataking Island). For departure flights that are unable to meet our daily boat out schedule, a special boat out time at 6:30AM/06:30HRS local time can be arranged at no additional cost (subject to availability and weather condition). Only applies to an outbound flight departs in between 10:30AM – 3:00PM.
- (Any flight departure before 10:30AM will be unacceptable)
- *Local departures are subject to flight arrival time, weather conditions, group size and / or any unforeseen irregularity. In the event due to insufficient number of guests to fill up our boat/coach, we may need to re-arrange the above transportation time table.
- Every effort has been made to ensure the accuracy of the content of this timetable at the time of printing. However, the schedules are subject to change without prior notice and travelers are therefore advised to check with The Reef Dive Resort office or its agents on the latest information regarding the most suitable schedule as The Reef Dive Resort cannot be held responsible for any delay, cancellation, missed flight or missed connection.
- ~ Please note that our ROOM Check-In time is 14:00HRS and Check-Out time is 11:00HRS.

- ~ Any early check-in or late check-out will be subjected to room availability especially during peak season.

TRAVEL TIME

- Tawau International Airport (TWU) <> Semporna Jetty – 60-90mins
- Semporna Jetty <> Mataking Island – 40-45mins
- Above Transportation travel times are for reference only and subject to factors such as weather, traffic, sea conditions, etc that may affect total travel time

INCLUDE FOR DIVER

- Return Scheduled Land / Boat Transfer (Sit-In-Coach Basis)
- 3 boat combinations dives per day with dive master at Mataking / Pandanan / Bohayan / Kelapuan / Timbatimba / Pom Pom with experienced guide provided (except on arrival and departure day)
- Unlimited shore buddy dives without guides
- Use of Tanks with Air, Weights & Weight Belt
- Full Board Meals, Free Flow of Coffee / Tea & Light Snacks
- Based on Run of the House (ROH) Basis on Twin / Triple sharing accommodation at Mataking Island with air-conditioning, fresh hot water shower and attached bathroom with private sundeck / balcony

NOTE:

- We reserve the rights and final decision to proceed or abort any dives or activities for safety reasons or subjected to bad weather or sea conditions, poor visibility and divers' own physical abilities is compromise, example injuries, intoxication, hangovers and others.
- We practice a **NO** flying within 24 hours after diving with us.

INCLUDE FOR NON DIVER

- Return Scheduled Land / Boat Transfer (Sit-In-Coach Basis)
- Full Board Meals, Free Flow of Coffee / Tea & Light Snacks
- Based on Run of the House (ROH) Basis on Twin / Triple sharing accommodation at Mataking Island with air-conditioning, fresh hot water shower and attached bathroom with private sundeck / balcony

EXCLUDE

- Personal Travel Insurance
- Covid test kits & Mask
- Airfares
- Jetty fee of RM 2.00 per person per entrance for Malaysian (Identification Card holder)
- Jetty fee of RM 10.00 per person per entrance for Expatriate/Non-Malaysian (Passport holder)
- Tourism Tax MYR10/room/night (for Non-Malaysian resident)
- Equipment rental is NOT included in any of the Diver / Non Diver packages. Rental of a full set of dive equipment is at RM 85.00 per certified diver per day and a full set of snorkeling equipment is at RM 30.00 per person per day. Single dive gear is available to be rented
- Laundry & Room Service
- Tipping (*Optional*)
- Alcoholic Drinks

- Any items not mentioned

THINGS TO BRING

- Pocket Money
- Extra Cloths & Pants
- Sun Block Lotion / Sun Glasses
- Swimming Attire
- Camera
- Personal Toiletries
- Hat / Cap
- Sandals / Slippers
- Plastic Bags to protect your electronic devices or important document from getting wet
- You may wish to bring along some food/snacks with you

RESPONSIBILITIES GUIDELINES

- Based on Run of the House (ROH) Basis on Twin / Triple sharing accommodation at Matakang Island with air-conditioning, fresh hot water shower and attached bathroom with private sundeck / balcony
- There will be no boat dives on arrival and no diving on departure day.
- Night dive (for AOW level and above) can only be performed at our house reef with own dive buddy. Latest exit from the water is 1930pm as dinner is served until 2100pm only.
- Diving is subjected to the dive center's schedules and regulations.
- Guests are advised in advance to put their valuable items in room safety box. The resort will not responsible for any lost in resort.
- In the case of schedule changes or cancellation due to traffic, weather or other force majeure, SEAMAUI BORNEO have the right to alter routes, timetables, itineraries and accommodation reserved should conditions beyond our control render it necessary.
- In the case of bad weather, strong wind & waves, when Snorkeling session, SEAMAUI BORNEO have the right to cancel it for purpose of safety each guest. Please be advice, there will be no refund.
- Patients of following diseases are RESTRICTED to participate the adventure tour: hypertension, heart disease, asthma, epilepsy, pregnant woman
- Tourism Tax MYR10 per room per night for International guest. Malaysian & Permanent Resident who hold MyPR card are exempted from payment (Payment will be collected at the lodge)
- All guests will be required to sign a Liability/Release Form (Waiver) before or upon arrival and abide by all diving and safety rules of the resort. No diving or snorkeling activities will be permitted until the said form is signed and witnessed.
- Smoking is not permitted, except in the designated smoking areas. Please refrain from any other acts that could cause a fire in your room or anywhere in the Hotel. Smoking in a non-smoking guest room will result in charges to the occupying Guest for cleaning or replacement of bedding, curtains, wallpaper and so on, as well as the cost of repairing any damage.
- Guests are given a key card upon registration and are particularly requested to lock the door of their rooms when going out or going to bed. SEAMAUI BORNEO will not in any way whatsoever be responsible for any loss/or damage to the Guest's belongings from either the Lodge room or safe or any other part of the Lodge for any cause whatsoever, including theft.

- Sit-In-Coach basis (SIC). This tour is not a private tour, you will share the trip with other guests come from different countries.
- We are following "On-time Policy" to considerate with other guests. Transportation will not wait for late arrivals at the 2nd confirmed Pick-Up Time schedule given. No refund will be compensate.
- Participants are refrain from touching and teasing turtles, marine life and corals reef. Anyone refraining will sit out the next snorkeling.
- While the jellyfish season varies, it usually occurs during mid of the year or/and end of the year. Do be extra careful and inform our guides should you be stung. Jelly bugs are common in the waters but they are usually harmless and their stings will just cause some slight itch.
- Subject to the SOP announced by the government. Must use My Sejahtera to scan and display (Low Risk No Symptom & Fully Vaccinated).
- All visitors must be fully vaccinated with 2 dos before they are allowed to enter the island.
- Adolescents aged 12-18 can also receive at least one dose of the vaccine.
- All visitors must wear mask and show us the covid test kit result before the tour start
- Customers are encouraged to purchase their own travel insurance before traveling to Borneo. We recommend you to select a travel insurance policy that covers not only your medical expenses (including emergency repatriation) but also personal liability, cancellation, curtailment and loss of luggage. Doing so can prevent major disruptions and additional costs. We strongly encourage our customers to choose packages wisely, prioritize your safety first as life is priceless.