



Incredible
Adventures

Incredible Adventures COVID-19 Health & Safety Protocol

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Our Policy

The choice to travel with us is an important one. At Incredible Adventures, we pride ourselves on providing a safe and eco-friendly way to connect with nature and local communities. With the outbreak of Coronavirus (COVID-19), we've added even more health & safety protocols to protect you and your loved ones when you travel with us. We also understand that this is an ever-changing situation with different regulations across multiple regions. We remain committed to closely monitoring the situation and will adjust at-will to meet the expectations of our customers and regulations of the government.

What You Can Expect While Traveling With Us

All Incredible Adventures operated tours & transportation will follow the below guidelines:

1. Daily Vehicle Sanitization

Our vehicles will be sanitized and disinfected daily in order to significantly reduce the spread of bacteria and viruses, including COVID-19. While our vehicles have always been cleaned at the end of each tour, we have implemented additional disinfectant technology in response to the pandemic. This ensures that our guides, drivers and customers stay safe while exceeding the requirements set by the CDC. This includes:

- Daily sanitization & disinfection of all surfaces within the vehicle
- Additional disinfection of high touch surfaces during the tour. (i.e. door knobs, handles)
- The use of EPA registered Earth-friendly disinfectants which are free of toxic byproducts so you can breathe easy

2. Social Distancing & Small Groups

We pride ourselves in minimizing our environmental impact with the use of small groups. Now for the health and safety of passengers during the COVID-19 outbreak, we've made them even smaller. All vehicles will run at a reduced capacity in conjunction with local regulations and guidelines.

In addition, our guides will give an extensive briefing to the entire group regarding our mandatory policies while on tour with us. These topics include:

- Social distancing (6+ feet of separation) at all times outside the vehicle
- Use of face mask throughout duration of the tour

- Avoid touching eyes, nose, mouth or face
- Reminding groups to wash their hands at rest stops
- Encouraging the use of hand sanitizer when needed

3. Physical Protective Barriers

During the COVID-19 outbreak, all of our tours & transportation will be conducted with extensive use of PPE (physical protection equipment). The following measures will be implemented on our tours:

- Clear plexiglass partitions to separate the guide/driver from rest of the vehicle
- Required use of face masks for both guide/driver and passengers
 - ◆ Face masks must be worn inside the vehicle at all times. To reduce environmental waste, we encourage customers to bring their own. If a customer does not have their own mask, we will provide one
- Available hand sanitizer
 - ◆ All vehicles are equipped with medical grade hand sanitizer to be used throughout the course of the tour

4. Safety Certified Drivers & Guides

At Incredible Adventures, we don't take safety lightly. Our guides and drivers are all professionally licensed Commercial Drivers with the Department of Transportation. Our guides also complete an extensive in-house safety training course prior to employment.

In addition, all guides who plan to work for Incredible Adventures for the rest of the 2020 year must complete an in-house Health & Safety Protocol Training to cover topics including how to properly don PPE, how to properly disinfect vehicles and how to identify COVID-19 symptoms, to name a few.

Short Synopsis:

The choice to travel with us is an important one. At Incredible Adventures, we pride ourselves on providing a safe and eco-friendly way to connect with nature and local communities. With the outbreak of Coronavirus (COVID-19), we've added even more health & safety protocols to protect you and your loved ones when you travel with us.

What You Can Expect While Traveling With Us:

1. Daily Vehicle Sanitization

All surfaces inside our vehicles are disinfected and sanitized daily with non-toxic, Earth-friendly disinfectants.

2. Social Distancing & (even) Smaller Groups

Our small groups will be even smaller this year. We also require the use of a face mask while inside the vehicle and social distancing at all stops.

3. Physical Protective Barriers

We've installed plexiglass barriers separating the driver and passengers and provide medical-grade hand sanitizer for use throughout the tour.

4. Safety Certified Guides and Drivers

All our guides are licensed Commercial Drivers and complete and in-house Health & Safety protocol training before employment. Your guide will brief the entire group on our Health & Safety policies at the start of your tour.