

How to View Your Audio Guide

(The audio guide is available in Chinese and Korean languages)

Step 1: Before booking, go to settings and change the language of your Klook app/website to Chinese or Korean depending on your desired audio guide language

The screenshot shows the Klook app interface for selecting a package. At the top, there's a search bar and a currency selector set to USD. Below the navigation bar, the '套餐选项' (Package Options) section is active. It prompts the user to '请选择日期、预订选项' (Please select date and booking options). A date selector shows '2025年4月26日'. A time selector shows '05:30'. Under '套餐类型' (Package Type), two options are listed: '参加导游讲解团 (黄金时段) 含午餐' and '黄金时段导览游+午餐 (提供中文/韩语语音导览)'. The second option is highlighted. Below, the '数量' (Quantity) section shows '成人' (Adults) with a quantity of 1 and '婴儿 (0-3岁)' (Infants 0-3 years old) with a quantity of 0.

Step 2: Upon checkout, select your desired audio guide language (Chinese or Korean language)

The screenshot shows the '填写信息' (Fill in information) screen during checkout. The '出行信息' (Travel Information) section displays a package: '拉斯维加斯出发, 下羚羊峡谷 & 马蹄湾巴士之旅' (Las Vegas出发, 下羚羊峡谷 & 马蹄湾巴士之旅) with the description '黄金时段导览游+午餐 (提供中文/韩语语音导览)'. Below this, the '出行人信息' (Traveler Information) section shows the traveler's name 'John Doe' and email 'john.doe@abc.com'. The '语音导览语言' (Audio Guide Language) is set to '中文' (Chinese), which is highlighted with a red box. The '其他信息' (Other Information) section shows the pickup location as '圣淘沙名胜世界'. At the bottom, there's a confirmation checkbox and text: '我确认此预订包含免费语音导览。我确认在预订前已将应用程序/网站语言设置为中文或韩文 (取决于我偏好的语音导览语言)。' (I confirm this booking includes a free audio guide. I confirm that before booking, I have set the app/website language to Chinese or Korean (depending on my preferred audio guide language)).

Step 3: Download the Klook App on your mobile phone, if you haven't ([Google Playstore](#) or [Apple App Store](#)) and log into your Klook account. Make sure to switch your app's language settings to the language selected for your audio guide (Chinese or Korean).

Please note that the audio guide will only be playable on the Klook App

Step 4: Under “Bookings”, select your audio guide booking and the audio guide will be available to be used. *Remember to bring your earphones/headphones along to listen to the audio guide during your tour!*

