

****HOUSE RULES AND WAIVER LIABILITY****

Welcome to Splashtopia @ Sentosa Palawan Green! We are excited to provide you with an unforgettable experience filled with fun and excitement. To ensure the safety and enjoyment of all attendees, we have established the following house rules:

****1. Weather Policy: ****

Splashtopia is designed to be a rain or shine event, and we encourage you to come prepared for various weather conditions. While light rain won't dampen the fun, your safety and the safety of our staff is our top priority. In the event of thunderstorms, heavy rain, strong winds, or other adverse weather conditions that pose a safety risk, we reserve the right to postpone, reschedule, cancel, or modify elements of the event or individual sessions. Rest assured that we closely monitor weather conditions and will communicate any changes promptly. Ticket holders will receive updates via email and on our Facebook event page. Stay informed by signing up for updates specific to your town at <https://www.facebook.com/kiztopiasg>.

****2. Date Change Policy: ****

While rare, there may be instances when we need to reschedule the event. If you find that you cannot attend the rescheduled date, you have options. You can transfer your tickets to an equivalent session (subject to availability) or to another date till the end of the event (subject to availability). Please note that Kiztopia™, Jumptopia™ & © 2022 Kids Element Edutainment Pte Ltd. And Sentosa management cannot be held responsible for any consequential losses incurred due to a date change, such as costs related to accommodation or travel arrangements.

****3. Session Time Policy: ****

Logistical considerations might require us to adjust the start time of your session. Whether moving the start time earlier or later, we will make efforts to provide you with ample notice regarding any time changes on our social media channels.

****4. Event Offering Changes: ****

To ensure a smooth purchasing experience, we collect information from you during the ticket order process. This information includes contact details (such as name and shipping address) and financial information (like credit card number and expiration date) for billing purposes and order fulfilment. In the event of any issues processing your order, we will use this information to reach out to you.

****5. Swimwear Guidelines: ****

As part of the Splashtopia experience, we feature water slides inflatable that promise aquatic fun and excitement. To make the most of this, we kindly request that our guests consider bringing suitable swimwear. While we encourage you to have a great time, we also ask that your swimwear choices be respectful of the family-friendly atmosphere we aim to maintain. Please ensure that your swimwear is decent and appropriate, avoiding attire that exposes too much skin or displays any derogatory words or images. We appreciate your understanding and cooperation in creating a comfortable environment for all attendees. Your adherence to these guidelines will help us maintain a wholesome and enjoyable atmosphere for everyone.

We're thrilled to have you join us at Splashtopia, and we believe that adhering to these house rules will contribute to a safe, enjoyable, and memorable experience for everyone. Thank you for your cooperation, and let's make lasting memories together!

Best regards,

The Splashtopia Team