

# PREVENTIVE MEASURES

Follow these measures so that we can enjoy the PortAventura World experience together.



## TEMPERATURE CHECKS

Temperature checks will be carried out on all visitors upon arrival at the resort. Visitors with a temperature above 37.5 °C will not be able to access the resort facilities. In the case of hotels, companions and caregivers will also be refused access.



## MANDATORY USE OF FACE MASKS

The use of a mask is mandatory in the resort.



## FREQUENT HAND WASHING

Visitors must frequently wash their hands with soap and water whilst they are in the resort. There are also hand sanitiser dispensers at various locations in the resort. It will be mandatory to use this gel before accessing the attractions.



## PHYSICAL DISTANCING

Visitors must maintain a minimum physical distance of 1.5 m from other groups of visitors. Distance markings placed on the floor in the waiting areas and in the queues must be respected at all times.



## FLOW SIGNAGE

Signs on the floor indicating the direction of visitor flow must be respected at all times.



## CONTACTLESS PAYMENTS

The use of contactless payment systems is recommended.



## INSTRUCTIONS GIVEN BY THE PORTAVENTURA WORLD TEAM

Visitors are asked to follow the instructions of our team members, as well as the specific rules for each area.