

# Visit Escher in The Palace

Following the new measures implemented by the government on 29 September, it is mandatory again to book a visit to Escher in The Palace in advance.

We have implemented a set walking route through the museum. Here, like elsewhere, it is very important to maintain a distance of 1½ metres. We urge you, for your and our safety, to wear a **face mask** during your visit. This applies to visitors from the age of 13.

In preparation for your visit, we ask that you read through the following carefully:

## Health

We ask that you stay at home if you are feeling unwell. In other words, if you have nasal congestion, a runny nose, sore throat, slight cough, high temperature or fever (above 38 degrees Celsius) and/or shortness of breath.

This also applies to everyone else in your group. We will ask you about this when you reserve your ticket. You will also be asked about these symptoms at the cash register.

## Tickets

- Tickets can be reserved online and for a specific date and time.
- Children up to 6 years old can enter for free, if accompanied by an adult.  
It is not necessary to reserve a ticket for children up to 6 years old.
- The museum is open Tuesday to Sunday from 11:00 am – 5:00 pm.
- You can scan your tickets from your phone at the cash register.

- Do you have any questions about tickets already purchased without a time slot? Or other questions about your visit? Give us a ring at +31 (0)70-4277730 or send an email to [info@escherinhetpaleis.nl](mailto:info@escherinhetpaleis.nl).

## Before your visit

- The maximum number of visitors who may be inside the museum at the same time is 100.
- We kindly ask that you limit your stay at Escher in The Palace to no more than two hours.
- Please do not arrive more than 15 minutes before your scheduled visit time to prevent a queue at the entrance.
- Contactless payment is the only payment option at The Palace, so we recommend bringing your debit card with you to the museum.
- If you use a wheelchair, please let us know before your visit. You can notify us of the date and time of your visit by sending an email to [info@escherinhetpaleis.nl](mailto:info@escherinhetpaleis.nl). This will enable us to prepare properly for your visit. Loan wheelchairs are available. Unfortunately, since the building is a protected monument, electric wheelchairs may not be used in Escher in The Palace due to the capacity limitation of the lift.
- In keeping with the guidelines issued by the National Institute for Public Health and the Environment (RIVM), we strongly advise against travelling to the museum by public transport. The museum is easy to reach by car or on foot/by bike. Directions to the museum can be found [here](#).
- The 20-minute film on the life and work of Escher can only be viewed at the museum by a limited number of people at the same time. This is during weekdays. In the weekend the film cannot be shown. To make sure you do not miss this fantastic film, we recommend watching it before your visit.

## During your visit

- You are required to follow the instructions of the museum staff and keep a distance of 1½ metres at all times. This is to guarantee your safety and that of our colleagues.
- A set walking route has been created that lets you visit most of the rooms at the museum. We ask you to refrain from walking in the opposite direction.
- We urge you, for your and our safety, to wear a face mask during your visit. This applies to visitors from the age of 13.

- Due to the interactive nature of the second floor, part of the features may not be enjoyed at this time. Once we can guarantee your safety in a responsible manner, we will reopen these interactive features as quickly as possible.
- Disinfectant hand gel is available at several locations within Escher in The Palace. We ask you to use this upon arrival.
- It is only possible to use the sanitary facilities on arrival and departure. The bathrooms are located in the basement. Please keep this in mind during your visit.
- You can store your jacket, purse and buggy in the cloakroom in the basement.