

CORONA / COVID-19

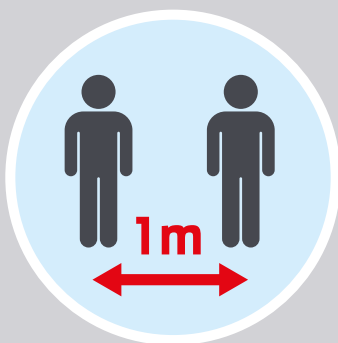
# FOR THE HEALTH & SAFETY OF OUR GUESTS

As an Austrian cable railway, Innsbruck's Nordkette Cable Railways are part of the public transport network. Therefore, the following Covid-19 regulations apply:



## **Wear a face mask**

mandatory in all stations, funiculars & cable cars



## **Keep your distance**

a minimum of 1 meter in the stations



## **Cough and sneeze properly**



## **Wash your hands regularly with soap**



## **Avoid touching your face**

### **INSTRUCTIONS FOR OUR GUESTS**

Posters and information screens are used in all of our stations to point out the above regulations.

**INNSBRUCKER  
NORDKETTEN  
BAHNEN**

**NORDKETTE.  
DAS JUWEL DER ALPEN**

# CORONA / COVID-19

# ADDITIONAL MEASURES

## Hygiene facilities for our guests

All of our stations are equipped with **DISINFECTANT DISPENSERS** in the entrance areas of the railways. Furthermore, our bathroom facilities are equipped with sufficient wash basins, antibacterial soap, disinfectants and paper towels for thorough hand washing.

## Trained staff

Our staff is well-trained in **SOCIAL DISTANCING** and knows how to greet guests appropriately. In addition, our staff is continuously updated and trained in the most current Covid-19 safety rules.

## Rapid COVID-19 tests for staff

If there is a suspected case, our employees are instructed to stay away from work and are tested by means of a quick test in a private laboratory **WITHIN 2 – 3 HOURS**. All of our measures are continuously coordinated in cooperation with experts.

## No queuing at the cashdesks

Please purchase your tickets in advance in the **ONLINE TICKET SHOP** [TICKETS.NORDKETTE.COM](https://tickets.nordkette.com) to help us reduce contact points and avoid queues. This will also enable us to get in touch with you quickly and directly if necessary.

All online tickets (1 – 6 people) can be used directly at the turnstile and therefore do not have to be exchanged at the cash desk. Groups of 7 people or more receive a group ticket, which can be exchanged at our Pick-up Box (contactless and without waiting times) in the Congress station. There is also the option of cashless payments at all ticket counters. Our ticket machines also support contactless sales.

## Reduced number of passengers

The number of passengers has been reduced:  
Hungerburg Funicular from 130 **to 60 people**  
Seegrube Cable Car from 95 **to 50 people**  
Hafelekar Cable Car from 69 **to 35 people**

## Increase in departure frequency

If necessary, the departure frequency can be increased from every **15 MINUTES TO EVERY 10 MINUTES**. The cabins are permanently aired by opening the windows (while driving) and the doors (in the stations).

## Regular and extensive disinfection

**Regular cleaning and disinfection** of frequently touched objects and surfaces such as handrails, handles, doorknobs etc. is carried out in the station buildings, funiculars, cable cars and restaurants.

## Restaurant table reservation

For groups of **20 people or more**, a reservation in advance is required and can be made at [seegrube@don.at](mailto:seegrube@don.at).

