

What are Golden Tours doing to keep people safe?

We have introduced additional protocols and measures to ensure our customers feel safe and comfortable travelling with us. Below are steps and procedures we will be undertaking to enhance hygiene standards and take into consideration the social distancing aspect in this new era of travel;

- All our coaches and buses have always maintained a high standard of maintenance and cleanliness, they will continue to undergo a thorough deep clean at the start of every tour in accordance with the government or other institutionally verified cleanliness guidelines.
- Our staff, guides and drivers are fully trained on hygiene protocols and social distancing procedures to make sure our guests feel safe travelling with us.
- All Golden Tours staff, including drivers and guides will undergo a routine temperature check at the start of every working shift/tour. Customers boarding our coaches will also undergo the same procedure before the start of the tour.
- We will be providing complimentary face masks and gloves to all our guests, hand sanitiser will be available on all our coaches to be used at any time during the tour. If the customer prefers bringing their own face masks, gloves or hand sanitiser, this will be welcomed.
- We will also be liaising with various attractions to ensure they adhere to government guidelines giving clients an extra comfort and will be splitting customers into smaller groups whilst visiting the attractions taking social distancing into consideration.



Golden Tours are Good To Go!

In partnership with the National Tourist Organisations of Great Britain and Northern Ireland, we have been awarded the Good To Go accolade. In recognition that we have confirmed that we have followed government and industry COVID-19 guidelines, ensuring processes are in place to maintain cleanliness and aid social/physical distancing.



Why your booking is safe with Golden Tours

Established in 1984, Golden Tours is an independent, London-grown and family-run business that has been at the forefront of the United Kingdom's travel industry for decades. We offer a wide range of tours across London and the UK, and are passionate about providing travellers with unforgettable experiences to the most iconic landmarks.

We've carried over 10 million visitors over the years and always strive to deliver excellent service. From friendly, professional guides to luxury coaches and incredible destinations, our trips are outstanding value for money. We are proud to be in partnership with the internationally renowned Gray Line Association and preferred partners of Warner Bros. Studio Tour London. We have a safe and secure website and have been awarded Feefo's coveted Trusted Merchant status for the past 5 years.

We look forward to serving you for many years to come.

Golden Tours Team