Part 7. Documents required for Accident / Health / Travel Claims

** please include all relevant documents with your claim form depending on the type of claim shown below. Where original documents are required, please mail them with your claim form to: Tune Insurance Company Limited, 3199 Maleenont Tower, 14th Floor, Rama IV Road, Khlong Tan, Klong Toei, Bangkok 10110, Thailand

Type of Claim/Documents	COVID Infection / Vaccination	Critical Illness / Diabetes	Death	Dismemberment and Loss of Sight	Funeral Expense	Medical Expenses/ Hospital Income/ Travel Evacuation and Repatriation	Permanent disability*	Trip Delay / Cancellation / Curtailment / Missed Connection / Baggage / Personal Items
Completed Claim form (copy)	√	√	√	√	√	√	√	√
National ID Card or Passport for claimant and all beneficiary (certified copy) including any proof of name change	√	√	√	√	√	√	√	√
Original Receipt listing the expenses or summary of the bill receipt.	√				√	√		√
Medical Certificate/ Reports (copy)* Disability claims require separate disability form and medical examination form	√	√	√	√		√	√	
Police report (copy)			√	√			√	
Autopsy or post mortem report (copy)			√		√			
Death certificate (certified copy)			√		√			
Photographs of event (copy)				√			√	
Benificiary details and proof of relationship to insured or property owner (copy)			√	√	√		√	
Bank account book (copy)	√	√	√	√	√	√	√	√
Diagnostic / lab tests (copy)	√	√				√		
Copy of RT-PCR Covid Test Result (must be RT-PCR test)	√							
Travel itinerary (copy)	√							√
New ticket purchase for curtailment/ delay (copy)								√
Proof of damage / delayed or lost baggage (copy)								√
Repair Estimate (copy)								√
Replacement Estimate (copy)								√
Other related documents (if any), please mention document(s) name 1. 2. 3.								