

BORNEO DIVERS MABUL RESORT (BDMR)

3 DAYS 2 NIGHT OR 5 DAYS 4 NIGHTS

Borneo Divers Mabul Resort is a modernized, equipment-packed dive resort. It is the first resort to be given five stars rating by PADI in Mabul Island. A dive resort designed by professional divers and made for divers, you will find the best training and a wide choice of diving equipment here.

You are only a few steps away from your diving adventure. Step out, get into any of the speedboats by the shore and you will be on your way to the diving spots. The resort provides a detailed diving timetable (designed with that day's sea state and weather in mind) for diving spots - around Mabul Island and Sipadan Island - above 20 minutes away from the resort. In the surrounding area, you will find more than 150 diving and snorkeling spots to dive in at your own leisure. The port and its surrounding area are free-for-all when it comes to diving. Thus, you will be able to dive anywhere, at any time and for any length -- a dream come true for any enthusiastic diver.

NOTE

- Kindly book your Tour 7 days in advance.
- Minimum 2pax Adults to go.
- Guests can only take Diver or Non-diver package and no combining package is allowed.
- Kindly provide your Guest details:
 - GUEST FULL NAME
 - GENDER
 - DATE OF BIRTH
 - PASSPORT NUMBER & ISSUING COUNTRY
 - NATIONALITY
 - MOBILE CONTACT NUMBER & EMERGENCY CONTACT NUMBER
 - FLIGHT DETAILS (ARRIVAL & DEPARTURE)

CHILD POLICY

- Child rate applies for children between 3 - 11 years old based on the year of birth.
- Infants below 3 years old are not recommended to participate due to safety precautions.

CANCELLATION POLICIES

- 60% refundable on cancellation 1 months before the tour commences.
- 40% deposits are non-refundable and non-transferable, in whole or in part.
- Deposit CANNOT be brought forward and/or used for future bookings.
- Less than 1 months or no show, full 100% charges.
- Any cancellation within 24 hours from the tour date is regarded as "Last Minute Cancellation" or "No Show" will be 100% chargeable.

HOW TO GET THERE

- Take a short 45 minutes domestic flight from Kota Kinabalu to Tawau. You can also fly into Tawau Airport via Kuala Lumpur International Airport or Senai Airport, Johor.
- Upon arrival, you will be picked up from Tawau Airport and embark on an estimated 90 minutes drive to Semporna's Seafest jetty.
- If you choose to stay in a hotel in Tawau city, pick up from your hotel instead of the airport is available.

- From the jetty, the boat ride to Mabul island takes another 45 minutes to 1 hour of to reach Borneo Divers Mabul Resort's private jetty.

Notes:

- Guests are advised to follow the recommended flights in order to be connected to the scheduled land and boat transfers provided by us in and out of the island for their comfort of minimizing the waiting time at the airport.
- If guests are unable to take the scheduled transfers provided by us, additional charges of **MYR150.00** per way for land transfer and **MYR600.00** per way for boat transfer will be charged.

ROOMS

The Villa Luxury Rooms are newly built with twin-share/double beds with attached modern style bathroom, and balcony with overlooking your choice of garden view, pool view and sea view. The rooms are spacious at 390sqft, furnished with comfortable, elegant and sophisticated modern design. Well-equipped with wide LCD TV, mini-bar and comfortable beddings.

The Beach Chalet Rooms are built with twin-share/double beds and private verandah with either Sea or Garden View. Rooms are spacious at 280sqft and furnished with air-conditioned, ceiling fans, ensuite bathroom with hot/cold shower, dressing table, coffee/tea making facilities and hair dryer which you can request upon check in.

CHECK-IN / CHECK-OUT

The standard check in-time is **14:00** and check out time is **10:00**.

If you wish to extend your stay after your checked in time, you are required to pay the full amount directly to the resort.

SUGGESTED FLIGHT INFORMATION

Arrival:

Book the earliest flight to arrive Tawau, for transfer to the resort on the same day.

The boat in into Borneo Divers Mabul Resort is only at 10:00 daily.

Departure:

Book any flight from 17:00 onward.

First boat will be departing at 11:30.

Proposed Flights – Arrival – Tawau International Airport (TWU)

Malaysia Airlines: www.malaysiaairlines.com.my

AirAsia: www.airasia.com

***Flight schedules subject to change without prior notice. Please check with the respective airlines**

COVID-19: Due to various changing travel policies and flight schedules, we will not list flights inbound to Tawau. Guests are advised to check their own countries' travel policies (Travel Lanes etc) and flight schedules before travel

Airport Pickup → Semporna Jetty → Borneo Divers Mabul Resort

Airport Pickup	Semporna Jetty → Mabul Island
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08:30 10:00

10:30 12:30

** Guests are strongly advised to take morning schedules

** Boat departures are subject to weather conditions

** The company will not hold responsibility for any overnight accommodation due to bad weather.

** Upon arrival at Tawau International Airport (TWU), our representative will meet and transfer you to Semporna Jetty by coach

From Semporna Jetty, we will transfer you to Mabul Island by speed boat

Departure Boat Schedules – Borneo Divers Mabul Resort Mabul Island Resort → Semporna Jetty → Airport Transfer

Mabul Island → Semporna Jetty	To Tawau Airport
11:30	12:30
13:30	14:30

NOTE

- Please be at the Semporna Jetty before the boat's time of departure.
- It is advisable to inform the resort of your flight arrival time in advance as their boats are not stationed at the jetty at all times.
- If you have missed the boat, you will need to wait for the next scheduled boat.
- All land & boat transfers are on a join in basis.
- Unscheduled boat transfers to and from the resort can be arranged with additional surcharge(s), but subject to availability and weather conditions.
- On some occasions, the boat departure time could be delayed due to unforeseen circumstances.
- Whenever necessary, the resort management reserves the right to change the boat schedule at any time. Therefore, please always double check with the resort management for your boat & flight information.

TRAVEL TIME

- Tawau International Airport (TWU) <> Semporna Jetty – 60-90mins
- Semporna Jetty <> Mabul Island – 40-45mins
- Above Transportation travel times are for reference only and subject to factors such as weather, traffic, sea conditions, etc that may affect total travel time

INCLUDE FOR DIVER

- Return Scheduled Land / Boat Transfer (Sit-In-Coach Basis)
- 3 Boat combination dives per day with Dive Master either on Mabul, Kapalai or nearby Island (except on arrival and departure day)
- Use of Tanks with Air, Weights & Weight Belt
- Full Board Meals, Free Flow of Coffee / Tea & Light Snacks

- Based on Run of the House (ROH) Basis Twin-Sharing Semi-Detached Chalet Room accommodation at Borneo Divers Mabul Resort with air-conditioning, attached bathroom with hot water shower

Sample of 5Days/4Nights Dive package (if you check in with the 1000am boat transfer in):

- **Day 1 = Boat transfer in at 1000am. Two guided house reef dives after lunch. No boat dives.**
- **Day 2/3/4 = 3 boat dives around Mabul/Kapalai (2 days) / 3 boat dives around Sipadan (1 day).**
- **Day 5 = No diving. In order to follow the no diving 24 hours before flying, please book your flight after 1500pm. *Total guided dives = 11 dives.**
- **SIPADAN TRIP:**
- Divers who wish to dive at Sipadan will need to apply and pay for a permit whereby the allocation and approval is under the management of Sabah Parks.
- Due to the permit restrictions whereby our resort only has an allocation of 12 permits, we can only guarantee one day diving to Sipadan Island if you stay a **minimum of a 5 Days and 4 Nights Package**. Each room will be guaranteed 2 Sipadan permits only and the fee of **RM 140 per person per day entry** has to be paid in advance to Sales office and priority goes to guests who are taking Diver package

OTHER INFORMATION

- Full set dive equipment rental is RM95.00 + SST 6% per day / person.
- Breakdown when rented separately as below (per day per item):-
- BCD RM25.00 / REGULATOR RM25.00
- MASK RM10.00 / FINS RM 5.00
- SNORKEL RM 5.00 / SHORTIE RM20.00
- BOOTIES RM 5.00 / WETSUIT RM20.00
- Dive Computer rental is RM30.00 per day.
- Torch is RM25.00 per day

NOTE:

- We reserve the rights and final decision to proceed or abort any dives or activities for safety reasons or be subjected to bad weather or sea conditions, poor visibility and divers' own physical abilities are compromised, for example injuries, intoxication, hangovers and others.
- We practice a **NO** flying within 24 hours after diving with us.

INCLUDE FOR NON DIVER

- Return Scheduled Land / Boat Transfer (Sit-In-Coach Basis)
- Full Board Meals, Free Flow of Coffee / Tea & Light Snacks
- Based on Run of the House (ROH) Basis Twin-Sharing Semi-Detached Chalet Room accommodation at Borneo Divers Mabul Resort with air-conditioning, attached bathroom with hot water shower

EXCLUDE

- Personal Travel Insurance
- Covid test kits & Mask
- Airfares
- Tourism Tax MYR10/room/night (for Non-Malaysian resident)
- Laundry & Room Service
- Tipping (*Optional*)

- Alcoholic Drinks
- Any items not mentioned

THINGS TO BRING

- Pocket Money
- Extra Cloths & Pants
- Sun Block Lotion / Sun Glasses
- Swimming Attire
- Camera
- Personal Toiletries
- Hat / Cap
- Sandals / Slippers
- Plastic Bags to protect your electronic devices or important document from getting wet
- You may wish to bring along some food/snacks with you

RESPONSIBILITIES GUIDELINES

- Based on Run of the House (ROH) Basis Twin-Sharing Semi-Detached Chalet Room accommodation at Borneo Divers Mabul Resort with air-conditioning, attached bathroom with hot water shower
- There will be no boat dives on arrival and no diving on departure day.
- Night dive (for AOW level and above) can only be performed at our house reef with own dive buddy. Latest exit from the water is 1930pm as dinner is served until 2100pm only.
- Diving is subjected to the dive center's schedules and regulations.
- Guests are advised in advance to put their valuable items in a room safety box. The resort will not be responsible for any loss in resort.
- In the case of schedule changes or cancellation due to traffic, weather or other force majeure, SEAMAUI BORNEO have the right to alter routes, timetables, itineraries and accommodation reserved should conditions beyond our control render it necessary.
- In the case of bad weather, strong wind & waves, during a Snorkeling session, SEAMAUI BORNEO have the right to cancel it for purpose of safety each guest. Please be advised, there will be no refund.
- Patients of following diseases are RESTRICTED to participate the adventure tour: hypertension, heart disease, asthma, epilepsy, pregnant woman
- Tourism Tax MYR10 per room per night for International guests. Malaysian & Permanent Resident who hold MyPR card are exempted from payment (Payment will be collected at the lodge)
- All guests will be required to sign a Liability/Release Form (Waiver) before or upon arrival and abide by all diving and safety rules of the resort. No diving or snorkeling activities will be permitted until the said form is signed and witnessed.
- Smoking is not permitted, except in the designated smoking areas. Please refrain from any other acts that could cause a fire in your room or anywhere in the Hotel. Smoking in a non-smoking guest room will result in charges to the occupying Guest for cleaning or replacement of bedding, curtains, wallpaper and so on, as well as the cost of repairing any damage.
- Guests are given a key card upon registration and are particularly requested to lock the door of their rooms when going out or going to bed. SEAMAUI BORNEO will not in any way whatsoever be responsible for any loss/or damage to the Guest's belongings from either the Lodge room or safe or any other part of the Lodge for any cause whatsoever, including theft.

- Sit-In-Coach basis (SIC). This tour is not a private tour, you will share the trip with other guests who come from different countries.
- We are following "On-time Policy" to be considerate with other guests. Transportation will not wait for late arrivals at the 2nd confirmed Pick-Up Time schedule given. No refund will be compensated.
- Participants refrain from touching and teasing turtles, marine life and coral reefs. Anyone refraining will sit out the next snorkeling.
- While the jellyfish season varies, it usually occurs during mid of the year or/and end of the year. Do be extra careful and inform our guides should you be stung. Jelly bugs are common in the waters but they are usually harmless and their stings will just cause some slight itch.
- Subject to the SOP announced by the government. Must use My Sejahtera to scan and display (Low Risk No Symptom & Fully Vaccinated).
- All visitors must be fully vaccinated with 2 dos before they are allowed to enter the island.
- Adolescents aged 12-18 can also receive at least one dose of the vaccine.
- All visitors must wear mask and show us the covid test kit result before the tour start
- Customers are encouraged to purchase their own travel insurance before traveling to Borneo. We recommend you to select a travel insurance policy that covers not only your medical expenses (including emergency repatriation) but also personal liability, cancellation, curtailment and loss of luggage. Doing so can prevent major disruptions and additional costs. We strongly encourage our customers to choose packages wisely, prioritize your safety first as life is priceless.