

OUR COMMITMENTS FOR YOUR PROTECTION



Guarantee distancing

Guarantee distancing between customers: Customer flows are regulated from arrival at the quay and until disembarkation. In communal areas, distancing measures have also been supplemented with ground markings.



Ensure masks are worn

Ensure masks are worn in communal areas and during the entire cruise, masks must be worn by passengers and our crew members. Each passenger will need to have a mask; we have masks for sale on site if required.



Limit the number of passengers

Limit the number of passengers on our boats. To avoid queues, boarding is organized to limit the number of passengers present at the same time. The number of seats aboard our boats has been reduced in order to respect distancing measures.



Opt for online booking

To avoid queues at ticket offices, we advise booking online.



Provide contactless payment facilities

Preference is given to contactless payment.



Engage our staff for your safety

All our teams have been trained to observe protective measures and other necessary health precautions, and to ensure that these measures and precautions are observed.



Keep hands clean at all times

Soap and water facilities or hand sanitizer gel distributors are available in several places.



Enhance boat cleaning protocol

Cleaning has been enhanced in our reception areas and on our boats, which are regularly disinfected according to a specific procedure using virucidal products.



Enjoy the tour commentary directly on your smartphone

You can listen to the commentary in your language by connecting easily and individually to the WiFi network.