

MABUL WATER BUNGALOW ISLAND (MWB) 3 DAYS 2 NIGHT

Mabul Water Bungalow is a 4-Star floating dive resort wholly owned by Sipadan-Mabul Resort (Sabah) Sdn. Bhd. (SMART), is situated at Mabul Island overlooking the world-known Sipadan Island which is 15-minutes away by speedboat.

These wooden-type bungalows (built up size 17X17ft) has sixteen (16) units (12XDouble Bed & 4XTwin Bedded) entirely built over water with stilts to offer sheer comfort. Each bungalow is exquisitely furnished with contemporary decor, equipped with remote control air-conditioner, ceiling fan, private bathroom-hot/cold shower and toilet, spacious private balcony offering panoramic vistas of the blue sea, color TV with satellite channels, minibar, in-room safety box, and free wireless internet access.

Facilities include a large and airy restaurant for dining, a souvenir shop selling a variety of t-shirts, accessories, and gifts, a business center, a dive center, and an office taking care of all the guest's registration, billings, and a health spa outlet. Free WIFI internet access is available in the room, you may enquire about the password at their front desk.

MABUL in contrast to Sipadan is a continuation of the Borneo landmass rather than the top of an underwater mountain. Because of this, Mabul has more gradually sloping walls around it that bottom out at about 30m. The attractions on Mabul are of a smaller variety such as lobster, crocodile fish, moray, and garden eels. This makes it an ideal location for macro-photo opportunities.

If you walk around the east of the island at night, be sure to take a flashlight and watch for sea snakes on the beach or amongst the palm trees.

NOTE

- Kindly book your Tour 7 days in advance.
- Minimum 2pax Adults to go.
- Kindly provide your Guest details:
 - GUEST FULL NAME
 - DATE OF BIRTH
 - PASSPORT NUMBER & ISSUING COUNTRY
 - NATIONALITY
 - MOBILE CONTACT NUMBER & EMERGENCY CONTACT NUMBER
 - FLIGHT DETAILS (ARRIVAL & DEPARTURE)

CHILD POLICY

- Child rate applies to children between 3 - 11 years old based on the year of birth.
- Infants below 3 years old are not recommended to participate due to safety precautions.

HOW TO GET THERE

- Take a short 45 minutes Malaysia Airlines domestic flight from Kota Kinabalu to Tawau then you will be met and transferred to Semporna Jetty (Harbour) by scheduled land transfer vehicle (approximately 1-hour drive) and finally, you will be transferred to Mabul Resort by speedboat (approximately 40 minutes boat ride).

FACILITIES

- A vinyl swimming pool measuring 41-ft X 21 ft with a 6-ft deep end @ Sipadan-Mabul Resort.
- A 4-6 persons Jacuzzi Whirlpool Spas.
- A large dining hall/bar area is used for meals, socializing, dancing and staff shows.
- Coconut drinks, juices, carbonated soft drinks, beer, and wine can be purchased at the resort bar and jetty bar.
- A small sundry shop sells a range of T-shirts, films, batteries, toiletries, souvenirs, etc.
- An office takes care of the registration and billing; it is equipped with a Telephone/Fax for communications with the mainland.
- Free Internet access is also available, you may request the password at their front desk.
- A Technical Diving Center (SMART-Tec) offers various services such as Nitrox Air and TDI Certification Courses.
- An underwater video center (Treasure Images) provides u/w videography courses and services as well as rental of Digital Camera.
- The Ka'andaman Spa is where one can relax and heal the body and mind.

ACTIVITIES

- Scuba Skills Refresher Course
- Discover Scuba Diving
- Nitrox
- Snorkeling
- Diving Trip to at a nearby island
- Table Tennis
- Ocean Kayak
- Beach Volleyball

MEALS

- You can take your meals in the large open-air Restaurant which serves excellent western and local cuisine. After dark enjoys a drink with your friends at one of the Bar & Lounge.

DIVING SCHEDULES AND REGULATIONS

***Boat Dives**

- There are three (3) boat dives a day, two in the morning and one in the afternoon. It is a combination dive at nearby dive sites making a total of 3 dives per day. Each boat goes out with a boatman and Divemaster. All dive sites and dive schedules will be arranged at the discretion of the resort Management.
- Our dive boats will depart to the dive sites every morning from 8.00 to 9.00 am and return to Sipadan-Mabul Resort after the 3rd dive, around 4.00 p.m. Divers will return to the resort for their meals after every dive. If you are diving at Sipadan Island you will be there the whole day, lunch will be served on-site.
- The number of divers is limited to avoid overcrowding; therefore, visits must be arranged well in advance. Divers on their first visit to Sipadan are briefed before they take the plunge.

Unlimited Jetty Dives

- Besides the three (3) boat dives, unlimited jetty dives may be carried out daily on Mabul's House Reef. These jetty dives can only start after your morning boat dive, unless you choose not to go on the morning boat dive; then you may dive anytime

after 07:00. Your last jetty dive has to be planned in such a way as to exit the water by 9.00 p.m.

- For jetty dive, you are required to dive with a buddy and sign out with our personnel on duty. NO DIVEMASTERS WILL ACCOMPANY JETTY DIVES unless prior arrangements are made.

Buddy System and Depth Limitations

- As per most Training Agency's teachings, all dives must be with a buddy; no solo diving is allowed. Depth on any dive shall be limited to a maximum of 140 feet (40 meters), of course taking into account any residual nitrogen time already acquired.

Surface Intervals

- For safety measures, a mandatory minimum 60 minutes surface interval is required before the next consecutive dive, regardless of whether you are diving by a computer or by tables.

FLYING AFTER DIVING (LAST DAY AT RESORT)

- The latest recommendation from DAN, Training Agencies, etc., indicates that you should wait a minimum of 12 hours and sometimes up to 24 hours after diving before you fly.

FINAL DISCRETION

- SMART reserves final discretion on who may or may not do any type of diving we offer, based on a diver's shown abilities, experience, etc. If a diver is or becomes physically incapacitated by injuries, illness, intoxication, 'hangovers', etc., we reserve the right to stop this person from diving.
- **We constantly remind all our valued guests that the future of the reef is in their hands, they are told not to touch, lift, remove or damage any of the flora and fauna of the reef.**
- **All our Divemasters and Instructors are well versed in the protection of our underwater ocean environment and have at all times been advising all Resort guest divers on the underwater rules during their briefings and this is our standard practice. These restrictions are also stated in our contract agreement signed by all guests.**
- **Our resort does take it very seriously on the diving and underwater rules. If warranted, for consistent bad behaviors underwater, we will ban the divers from diving.**

INCLUDE FOR DIVER

- Return Scheduled Land / Boat Transfer (Sit-In-Coach Basis)
- 3 Boat combination dives per day with Dive Master either on Mabul, Kapalai, or nearby Island (except on arrival and departure day)
- Unlimited jetty diving from Mabul's House Reef with Buddy
- Use of Tanks with Air, Weights & Weight Belt
- Full Board Meals, Free Flow of Coffee / Tea & Light Snacks
- Bungalow type accommodation on a Twin-Sharing basis with attached bathroom & facilities of hot shower and air-conditioning

INCLUDE FOR NON DIVER

- Return Scheduled Land / Boat Transfer (Sit-In-Coach Basis)
- Full Board Meals, Free Flow of Coffee / Tea & Light Snacks

- Bungalow type accommodation on a Twin-Sharing basis with attached bathroom & facilities of hot shower and air-conditioning

EXCLUDE

- Personal Travel Insurance
- Covid test kits & Mask
- Airfares
- Semporna Jetty Fee of MYR 10/- (Adult) or MYR 5/- (1 to below 12 years old) per person payable to The Municipal Council of Semporna. (implemented in 2012)
- Tourism Tax MYR10/room/night (for Non-Malaysian residents)
- Snorkeling & Diving Gears
- Laundry & Room Service
- Tipping *(Optional)*
- Alcoholic Drinks
- Any items not mentioned

THINGS TO BRING

- Pocket Money
- Extra Clothes & Pants
- Sun Block Lotion / Sun Glasses
- Swimming Attire
- Camera
- Personal Toiletries
- Hat / Cap
- Sandals / Slippers
- Plastic Bags to protect your electronic devices or important document from getting wet
- You may wish to bring along some food/snacks with you

PLEASE REFER BELOW TO OUR RECOMMENDED FLIGHTS (AIRLINES POST COVID-19 FLIGHT SCHEDULE) AND BOAT TRANSFER SCHEDULE TO THE RESORT

(THIS IS FOR GUIDELINE ONLY & ALL FLIGHT SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE. PLEASE NOTE IT IS NOT WITHIN OUR CONTROL IF AIRLINES CHANGES / RETIMED THEIR FLIGHT SCHEDULES):

ARRIVAL FLIGHT

<u>SECTOR FLIGHT</u>		<u>ETD</u>	<u>ETA</u>	<u>BOAT SCHEDULE DEPART FROM SEMPORNA JETTY</u>
BKI/TWU	AK6268	0720	0815	1000AM
KUL/TWU	AK5744	0600	0900	1230PM
KUL/TWU	MH2660	0730	1020	1230PM
BKI/TWU	AK6260	0930	1025	1230PM
KUL/TWU	AK5746	0720	1015	1230PM
BKI/TWU	AK6262	1240	1335	1630PM

REMARKS:

FOR GUESTS ARRIVING SEMPORNA BY OVERLAND TRANSFER ON OWN ARRANGEMENT PLEASE PROCEED TO SEAFEST HOTEL'S LOBBY OR TO OUR SMART OFFICE (OPPOSITE SEAFEST HOTEL).

PLEASE BE THERE HALF AN HOUR BEFORE BOAT DEPARTURE.

IT IS ADVISABLE TO INFORM US IN ADVANCE OF YOUR ARRIVAL TIME AS OUR BOATS ARE NOT TIME STATIONED AT THE JETTY.

IF YOU MISS THE BOAT THEN YOU WILL HAVE TO WAIT FOR THE NEXT SCHEDULED BOAT.

FOR GUESTS OVERNIGHT THE DAY BEFORE AT SEMPORNA, PLEASE NOTE TRANSFER TO THE JETTY WILL BE PROVIDED FOR GUESTS STAYING NEAR THE HARBOUR. PLEASE WAIT AT THE HOTEL'S LOBBY HALF AN HOUR BEFORE BOAT DEPARTURE.

WHILST FOR GUESTS STAYING OUTSIDE THE HARBOUR, PLEASE MAKE YOUR OWN ARRANGEMENT TO SEAFEST HOTEL'S LOBBY OR TO OUR SMART OFFICE (OPPOSITE SEAFEST HOTEL) HALF AN HOUR BEFORE BOAT DEPARTURE.

AS WE ARE NOT ABLE TO MEET ALL THE FLIGHTS ARRIVING IN TAWAU THEREFORE GUESTS ARRIVING BY FLIGHT NOT STATED ABOVE MUST STAY THE NIGHT AT THE MAINLAND - TAWAU OR SEMPORNA. HOTELS CAN BE ARRANGED ON REQUEST.

DEPARTURE FLIGHT

<u>SECTOR FLIGHT</u>		<u>ETD</u>	<u>ETA</u>	<u>BOAT SCHEDULE DEPART FROM RESORT (SMART)</u>
TWU/KUL	AK5747	1020	1310	0700AM
TWU/BKI	AK6261	1025	1115	0700AM
TWU/KUL	MH2661	1105	1350	0700AM
TWU/KUL	AK5743	1325	1615	0700AM
TWU/BKI	AK6267	1525	1615	1100AM
TWU/KUL	AK5749	1640	1925	1100AM
TWU/BKI	AK6263	1635	1725	1100AM
TWU/BKI	MH2134	1640	1730	1100AM
TWU/KUL	AK5752	1850	2135	1400PM
TWU.KUL	MH2665	1810	2100	1400PM
TWU/KUL	AK5741	2105	2350	1400PM

REMARKS:

GUESTS DEPARTING ON AN EARLY FLIGHT BEFORE 10:00 MUST DEPART THE RESORT 1 DAY EARLIER FOR AN OVERNIGHT STAY AT THE MAINLAND - TAWAU OR SEMPORNA. HOTELS CAN BE ARRANGED ON REQUEST.

FOR GUESTS OVERNIGHT IN SEMPORNA AFTER DEPARTING FROM THE RESORT, PLEASE NOTE TRANSFER TO THE AIRPORT WILL BE PROVIDED FOR GUESTS STAYING AT SEAFEST HOTEL ONLY.

NOTE:

ALL LAND & BOAT TRANSFER ARE ON SHARING BASIS. A PRIVATE CHARTER CAN BE ARRANGED ON REQUEST WITH AN ADDITIONAL SURCHARGE.

* UNSCHEDULED BOAT TRANSFER TO AND FROM THE RESORT CAN BE ARRANGED WITH AN ADDITIONAL SURCHARGE BUT THIS IS SUBJECT TO WEATHER CONDITIONS.

ON SOME OCCASIONS THE BOAT DEPARTURE TIME COULD BE DELAYED DUE TO UNFORESEEN CIRCUMSTANCES

WHENEVER NECESSARY, THE RESORT MANAGEMENT RESERVED THE RIGHT TO CHANGE THE BOAT SCHEDULE THEREFORE PLEASE ALWAYS DOUBLE-CHECK WITH THE RESORT MANAGEMENT FOR YOUR BOAT & FLIGHT INFORMATION.

RESPONSIBILITIES GUIDELINES

- Guests arriving at Semporna by overland transfer on their own arrangements, please proceed to Seafest Hotel's Lobby.
- Please be there half an hour before the boat departure.
- It is advisable to inform the resort of your arrival time in advance as their boats are not stationed at the jetty at all times.
- If you missed the boat, you will then have to wait for the next scheduled boat.
- For guests who have arranged for an overnight stay at Semporna, please note that transfer to the jetty will be provided for guests who stay nearby to the harbour. Please wait at the hotel's lobby half an hour before boat departure time.
- For guests who stay further than the harbour, please make your own arrangement to Seafest Hotel and you will be picked up at the lobby. Please wait at the hotel's lobby half an hour before the boat departure.
- As the resort is unable to meet the timing of all arriving flights in Tawau, guests who are arriving in by flight but did not state any of the above prior to arrival will have to stay the night at mainland Tawau or Semporna. Hotels can be arranged upon request.
- In the case of schedule changes or cancellations due to traffic, weather, or other force majeure, SEAMAUI BORNEO has the right to alter routes, timetables, itineraries, and accommodation reserved should conditions beyond our control render it necessary.
- In the case of bad weather, strong wind & waves, during a Snorkeling session, SEAMAUI BORNEO has the right to cancel it for the safety of each guest. Please be advised, that there will be no refund.
- Patients of the following diseases are RESTRICTED to participate in the adventure tour: hypertension, heart disease, asthma, epilepsy, pregnant woman
- Tourism Tax MYR10 per room per night for International guests. Malaysian & Permanent residents who hold MyPR cards are exempted from payment (Payment will be collected at the lodge)
- check-out (fewer deductions for damaged or lost items (if any) or for other lawful deductions).
- Check-in time is 14:00 / Check-out time is 12:00.
- Early check-in and check-out are subject to room availability.
- All rooms are attached with air-conditioning and wall fans.
- All guests will be required to sign a Liability/Release Form (Waiver) before or upon arrival and abide by all diving and safety rules of the resort. No diving or snorkeling activities will be permitted until the said form is signed and witnessed.

- Smoking is not permitted, except in the designated smoking areas. Please refrain from any other acts that could cause a fire in your room or anywhere in the Hotel. Smoking in a non-smoking guest room will result in charges to the occupying Guest for cleaning or replacement of bedding, curtains, wallpaper and so on, as well as the cost of repairing any damage.
- Guests are given a key card upon registration and are particularly requested to lock the door of their rooms when going out or going to bed. SEAMAUI BORNEO will not in any way whatsoever be responsible for any loss/or damage to the Guest's belongings from either the Lodge room or safe or any other part of the Lodge for any cause whatsoever, including theft.
- Sit-In-Coach basis (SIC). This tour is not a private tour, you will share the trip with other guests who come from different countries.
- *Request Private Charter 6 – 10 Seater Vehicle, additional MYR300.00/vehicle. Kindly inform us before the tour commences. Subject to Availability.*
- We are following the "On-time Policy" to be considerate with other guests. Transportation will not wait for late arrivals at the 2nd confirmed Pick-Up Time schedule given. No refund will be compensated.
- Participants refrain from touching and teasing turtles, marine life, and coral reefs. Anyone refraining will sit out the next snorkeling.
- While the jellyfish season varies, it usually occurs during mid of the year or/end of the year. Do be extra careful and inform our guides should you be stung. Jelly bugs are common in the waters but they are usually harmless and their stings will just cause some slight itch.
- Subject to the SOP announced by the government. Must use My Sejahtera to scan and display (Low Risk No Symptom & Fully Vaccinated).
- All visitors must be fully vaccinated with 2 dos before they are allowed to enter the island.
- Adolescents aged 12-18 can also receive at least one dose of the vaccine.
- For this Tour, it is on a sit-in Coach basis. When we finish the tour we do not provide an airport transfer.
- All visitors must wear a mask and show us the covid test kit result before the tour start
- **Customers are encouraged to purchase their own travel insurance before traveling to Borneo. We recommend you select a travel insurance policy that covers not only your medical expenses (including emergency repatriation) but also personal liability, cancellation, curtailment, and loss of luggage. Doing so can prevent major disruptions and additional costs. We strongly encourage our customers to choose packages wisely, and prioritize your safety first as life is priceless.**