

Subscription Type Organized Tour Contract

1. Package tour contract

This tour is planned and organized by NANOHANA Bus Co.,LTD. (hereinafter referred to as "the Company"), and the customer participating in this tour shall enter into an organized tour contract (hereinafter referred to as "the Contract") with the Company. The contents and conditions of the Contract shall be subject to the following conditions, in addition to the conditions stated for each course, the final document called "Itinerary Guide" (hereinafter referred to as "Itinerary Guide") which will be provided prior to departure, and the Company's General Terms and Conditions for Travel Agents (hereinafter referred to as "the Company's General Terms and Conditions").

2. Application for a trip

(1) Please fill out the prescribed trip application form (hereinafter referred to as "application form") and submit it with the application fee specified below. The application fee shall be treated as part or all of the tour fee, cancellation fee or penalty fee, respectively.

Tour Price (per person)	Dat trip	Less than 20,000 yen	20,000 yen or more but less than 50,000 yen	More than 50,000 yen but less than 100,000 yen	More than 100,000 yen
Application Fee	Full amount	5,000 yen	10,000 yen	20,000 yen	20% or more of the travel cost up to the travel cost

(2) The Company and its contracted travel agencies listed in the contracted sales section on the reverse side of the travel leaflet (hereinafter referred to as "Agents") will accept reservations for contracts by telephone, mail, facsimile, or other means of communication. In this case, the contract is not concluded at the time of reservation, and the customer must submit an application form and application fee within 3 days from the day following the acceptance of the reservation by the Dealer. (The application shall be accepted during the business hours of the dealer, and any facsimile, e-mail, etc. received after the business hours shall be accepted on the next business day). If the application fee is not paid within this period, the dealer will treat the reservation as not having been made.

Special terms regarding waiting list(excluding communication contracts)

(1) If the hotel is fully booked at the time of application and cannot immediately accept the conclusion of the contract due to other reasons, and the customer still wishes to enter into the contract, the Company may accept the customer's registration as a customer on waiting list for the contract (hereinafter referred to as "waiting list") after confirming with the customer the period during which the customer can wait for the acceptance of the contract (hereinafter referred to as "deadline").

(2) In this case, the Company will receive a "deposit" in an amount equal to or greater than the application fee, and when the Company is in a position to accept the contract, the Company will notify the customer of the

acceptance of the contract. We will notify you (hereinafter referred to as the "Notice of Acceptance") and use the "Deposit" as the application fee at the time of the Notice of Acceptance.

(3) However, if "you request to cancel your registration as a waiting customer before our notice of acceptance" or "we are unable to give you notice of acceptance by the deadline", we will refund the "Deposit" in full.

(4) At the time of submitting the "Deposit" and registering for the waiting list, the travel contract has not been concluded, and we do not promise that the travel contract will be concluded in the future.

3. Time of conclusion of contract

(1) The contract with the customer is concluded when the dealer accepts the conclusion of the contract and receives the application fee. Specifically, it depends on the following

(i) In the case of over-the-counter sales (and door-to-door sales by a sales agent of the dealer), when the dealer accepts the conclusion of the contract and receives the application fee set forth in Paragraph 1 (1).

(ii) in the case of a reservation of a contract made by telephone, etc., when the sales agent receives the application fee set forth in Paragraph 1 (1) by the third day counting from the day following the day on which the sales agent notifies the customer of its acceptance of the reservation; or

(2) A Communication Contract shall be formed when SKY and its affiliates issue a notice of acceptance of the conclusion of the Communication Contract. However, if notice of acceptance of the application for such contract is given by e-mail, facsimile, or electronic acceptance notice with an answering machine, the contract shall be concluded when such notice reaches the customer.

4. Terms and Conditions of Application

(1) A written consent from a parent or guardian (legal representative) is required for travel by minors only.

(2) The Company reserves the right to refuse applications from persons who are junior high school students or younger at the start of the tour.

(3) The minimum number of participants is 35 unless otherwise specified.

(4) The Company reserves the right to refuse applications for tours targeting specific passenger groups or having specific purposes if the age, qualifications, skills, or other conditions do not meet the Company's specified conditions.

(5) Those with health problems, those who use wheelchairs or other equipment, those with physical or mental disabilities, those with food allergies or animal allergies, those who are pregnant or may become pregnant, those with assistance dogs for the physically disabled (guide dogs, hearing dogs, service dogs), or those who require other special considerations must notify us at the time of application. (Please also inform us immediately if you become in such a condition after the tour has taken place.) (If you have any of these conditions after the tour has taken place, please notify us immediately.

(6) Upon receiving a request as described in the preceding item, the Company will comply with the request to the extent possible and reasonable. In this case, the Company may inquire about the customer's situation and the necessary measures, or may ask the customer to provide such information in writing.

(7) In order to ensure the safe and smooth implementation of the tour, the Company may impose conditions such as the accompaniment of a caregiver or companion, the submission of a medical certificate from a physician, or changes in the content of a part of the course. In addition, if the Company is unable to arrange the measures requested by the customer, the Company may refuse the application for the tour contract or cancel the tour contract. In principle, the Customer shall bear the cost of any special measures taken by the

Company for the benefit of the Customer based on the Customer's request.

(8) In the event that the Company deems that the Participant is in need of medical diagnosis or treatment by a physician due to illness, injury or other reasons during the tour, the Company will take necessary measures to ensure the smooth implementation of the tour. Any and all costs related to such measures shall be borne by the Participant.

(9) If a customer is found to be a member of a crime syndicate or other anti-social force, the Company may refuse the application.

(10) The dealer reserves the right to refuse an application in case of other business reasons.

5. Application by the person responsible for the contract

(1) When a representative of a customer who is a member of a group (hereinafter referred to as "responsible person") makes an application for a tour, the dealer shall assume that the responsible person has all the rights of representation regarding the conclusion and cancellation of the contract, etc., and shall conduct transactions with the responsible person regarding such contract.

(2) The person responsible for the contract must submit to us a list of constituents by the date specified by the dealer.

(3) The dealer shall not be liable for any debt or obligation that the person responsible for the contract actually owes or anticipates owing in the future to the constituents.

(4) If the person responsible for the contract does not accompany the group/group, the dealer shall, after the commencement of the tour, deem a member appointed by the person responsible for the contract in advance to be the person responsible for the contract.

6. Delivery of "Itinerary Guide" (Final Document)

In the event that the details of the tour itinerary and major transportation and accommodation facilities cannot be described in the contract document, the distributor shall deliver the "Itinerary Guide" describing the final status of the tour to the customer at least one day prior to the commencement date of the tour.

Even before the date of delivery, we will explain the status of arrangements if you contact us.

7. Application of tour fee and payment due date

(1) Unless otherwise noted, the adult tour fee applies to those who are 12 years of age or older, and the child tour fee applies to those who are 6 years of age or older and under 12 years of age. (For the air tour course, the age must be at least 3 years old, and for the theme park course, the age must be at least 4 years old.)

(2) If there is no classification of adult or child on the tour price, the said tour price will be applied to all persons aged 6 and over.

(3) The tour fee is indicated for each course. Please check the departure date and the number of passengers.

(4) "Additional Charges" means additional charges to the basic tour fee, such as the price for selecting airline flights, selecting the grade of aircraft, selecting the designated accommodation facilities, and extending the stay for an extra night, etc.

(5) The tour fee is the basis for calculating the amount of "application fee" in Paragraph 2(1), "cancellation fee" in Paragraph 14(1), "penalty fee" in Paragraph 15, and "compensation for change" in Paragraph 24. The "tour price" in the advertisement, pamphlet, and website shall be calculated as "the amount indicated as the tour price" plus "the amount indicated as the additional fee" minus "the amount indicated as the discount fee."

(6) The full amount of the tour fee (the remaining amount after deducting the application fee) must be paid at least 14 days prior to the start of the tour, starting from the day before the start of the tour. However, if the application is made 13 days or more prior to the start of the tour, the full amount must be paid at the time of application.

8, Items included in the tour fee

- (1) Fares and charges for transportation as specified in the itinerary.
- (1) Fares and charges for transportation clearly indicated in the itinerary (unless otherwise noted: standard seats for airplanes, standard cars for railroads, and second-class rooms for ships).
- (2) Accommodations, taxes and service charges as specified in the itinerary.
(Except for courses that have a room rate for 2 or 3 persons, a separate surcharge will be required if 2 or 3 persons wish to occupy a single room. However, this may not be possible due to circumstances at the accommodation facilities. Please note that we do not share a room with other guests.)
- (3) Meals, taxes and service charges as specified in the itinerary.
- (4) Entrance fees and guide fees for sightseeing as specified in the itinerary.
- (5) Group activity gratuities.
- (6) Accompanying service fee: Expenses required when an accompanying tour conductor accompanies the tour.
- (7) Other expenses as specified in the itinerary.

The above expenses will not be refunded even if some of the above expenses are not used for the customer's convenience.

9. Items not included in the tour fee

Items other than those mentioned in Paragraph 8 are not included in the tour fee. The following are examples of such items.

- (1) Excess baggage charges (for the portion of baggage exceeding the predetermined weight, volume, and number of pieces).
- (2) Food and beverage, cleaning, telegraph and telephone charges, gratuities for hotel room boys and maids, other additional food and beverage, and other expenses of a personal nature not included in the course of the tour, together with related taxes and service charges.
- (3) Medical and transportation expenses related to disability or illness.
- (4) Charges for optional excursions that may be included in the itinerary if requested.
- (5) Transportation and other expenses not included in the itinerary.

10. Change of tour contents

Even after the conclusion of the tour contract, in order to ensure the safe and smooth implementation of the tour, the Company may, for reasons beyond the Company's control such as natural disasters, war, riot, suspension of travel services provided by transportation or accommodation agencies, orders by government authorities, provision of transportation services not in accordance with the original operation plan (delay, change of destination airport, etc.), or other reasons beyond the Company's control, make unavoidable changes to the tour itinerary, contents of travel services, or other details of the tour contract, promptly explaining to the customer in advance the reasons why such changes are unforeseeable and the causal

relationship to such changes. If it is unavoidable, the Company may change the tour itinerary, contents of tour services, or other details of the tour contract by promptly explaining to the passenger in advance the reasons for such unforeseeable reasons and the causal relationship between such reasons and the Company's involvement. However, if it is unavoidable in case of emergency, we will provide an explanation after the change.

11. Change in the amount of the tour fee

(1) In the event that the fares and charges of the transportation services to be used are increased or decreased significantly beyond the extent normally expected due to significant changes in economic conditions, etc., the Company may change the tour fee within the scope of such increase or decrease.

(2) In the event that the tour fee is increased in accordance with (1) of this paragraph, the Company shall notify the Participant at least 16 days prior to the commencement date of the tour.

(3) When reducing the tour fee pursuant to (1) of this Article, the Company shall reduce the tour fee by the amount of the reduction in fares and charges.

(4) If a change in the contents of the tour pursuant to Paragraph 10 causes an increase or decrease in the expenses required for the implementation of the tour (including cancellation fees, penalty fees and other expenses already paid or to be paid for tour services not provided as a result of such change), the Company may change the tour fee by the amount of such difference. In the case of an increase, however, the Company may change the tour fee by the difference. However, in the case of an increase, this shall not apply in the event that there is a shortage of seats, rooms or other facilities in the transportation and accommodation facilities, etc., even though the transportation and accommodation facilities, etc., are providing the relevant tour services.

(5) If the contract document states that the tour fee varies depending on the number of persons using transportation and accommodation facilities, etc., the tour fee will be changed if the number of persons using such facilities changes for reasons not attributable to the Company after the contract is concluded.

12. Customer replacement

The customer may assign his/her contractual status to a third party upon obtaining the prior consent of the Company and paying the prescribed amount of fees to the Company. In this case, the assignment of the contractual status will become effective upon our approval, and the person to whom the contractual status is assigned will succeed to all rights and obligations related to this tour contract. The Company reserves the right to refuse to replace a customer.

13. Cancellation of Contract by the Customer (before the commencement of the tour)

(1) The Participant may cancel the contract at any time by paying the cancellation fee set forth in Article 15 to the Company. However, the request for cancellation shall be accepted during the business hours of the Company to which the application was made (facsimile, e-mail, etc. received after the business hours will be accepted on the next business day).

(2) Notwithstanding the provisions of Paragraph (1) of this Article, the Participant may cancel the contract without paying a cancellation fee prior to the commencement of the tour in the following cases

(i) When the contents of the contract have been changed by the Company. When the contents of the contract have been changed by the Company; provided, however, that such change is limited to those listed in the left

column of Table A of Paragraph 24 or other material changes.

(ii) When the tour fee is increased in accordance with the provisions of Paragraph 11 (2)

(iii) When the safe and smooth performance of the tour has become impossible or is extremely likely to become impossible due to a natural disaster, war, riot, suspension of provision of tour services by transportation or accommodation facilities, order by government authorities, or other reasons

(iv) The Company fails to deliver the "Itinerary Guide" to the Participant by the date set forth in Paragraph 6.

(v) the Company is unable to carry out the tour in accordance with the tour itinerary described in the contract document due to reasons attributable to the Company; or

14. Cancellation of Contract by the Company (before the commencement of the tour)

(1) If the Participant fails to pay the tour fee by the date specified in Paragraph 7 (6), the Company may deem that the Participant has cancelled the contract on the following day. In such case, the Customer shall pay a penalty charge equal to the amount of the cancellation charge.

(2) In any of the following cases, the Company may cancel the contract after explaining the reason to the Participant

(i) The Participant is found not to meet the conditions of participation in the tour, such as gender, age, qualifications, skills, etc., which have been clearly indicated by the Company in advance.

(ii) The Participant is found to be unable to endure the said trip due to illness, absence of necessary caregivers, or other reasons.

(iii) the Participant is deemed to cause inconvenience to other Participant(s) or to interfere with the smooth operation of the group activities; or

(iv) the Participant requests the Participant to bear a burden in excess of the reasonable extent with respect to the contents of the contract; or

(v) the number of the Participant is less than the minimum number of persons to be accommodated as specified in the contract document. In such cases, the Company shall notify the Participant of the cancellation of the tour at least 13 days prior to the commencement of the tour (3 days prior to the commencement of the day trip).

(vi) When the tour implementation conditions specified by the Company in advance are not fulfilled or there is an extreme risk of such failure, such as insufficient snowfall on a skiing trip.

(vii) In the event of natural disaster, war, riot, suspension of services provided by transportation or accommodation facilities, orders by government authorities, or other reasons beyond the Company's control that make it impossible or highly likely that the safe and smooth implementation of the tour according to the itinerary described in the contract document becomes impossible.

(viii) The Customer is recognized as a Bouryokudan member, quasi-Bouryokudan member, Bouryokudan-related person, Bouryokudan-related company, or anti-social force such as a general meeting house, etc.

(ix) You make violent or unreasonable demands, use threatening language or violence in connection with transactions, or commit any other similar act against us.

(x) The customer spreads false rumors, uses deception or force to damage the Company's reputation or obstruct the Company's business, or commits any other similar act.

(3) When the Company cancels the contract pursuant to (2) of this paragraph, the Company shall refund the full amount of the tour fee (or application fee) already received by the customer.

15. Cancellation Charges

In the event that a customer cancels the contract after the contract has been concluded, a cancellation fee will be charged at the following rate per customer on the tour fee. In the case of cancellation of the contract by a part of the participants, the difference in the number of passengers (per vehicle and per room) of the transportation and accommodation facilities will be charged to each participant.

Cancellation Date		Cancellation charge
Retroactive from the day before the trip start date	(1) Cancellation on or before the 21st day (11th day in the case of one-day trip)	Free of charge
	(2) Cancellation 8 days prior to the 20th day (10th day in the case of one-day trip)	20% of the tour fee
	(3) Cancellation on or before the 7th day up to 2 days prior to the 20th day	30% of the tour fee
	(4) Cancellation on the day before the trip start date	40% of the tour fee
	(5) Cancellation on the day of the tour (except 6)	50% of the tour fee
	(6) Cancellation after the start of the tour or no-show	100% of the tour fee

*The cancellation date for a, b, and c will be counted back from the day before the start date of the tour.

*The above cancellation fees apply even if you change the departure date, course, flight, accommodations, or any other part of the itinerary. However, if the Company's cancellation deadline is indicated in the "Cancellation Fees" section of the relevant pamphlet, no changes can be made after the said deadline.

*Optional plans are also subject to a separate cancellation fee based on the date of use in accordance with the above cancellation fee rates. However, 100% of the cancellation fee will be applied after the start of the tour.

16. Cancellation of contract by the customer (after the commencement of the tour)

(1) If the Participant does not receive any part of the tour services or leaves the tour during the tour for his/her own reason, the Participant shall be deemed to have waived his/her right to receive such services and no refund shall be made.

(2) If the Participant is unable to receive the tour services described in the contract document after the commencement of the tour for reasons not attributable to the Participant, or if the Company has informed the Participant to that effect, the Participant may cancel the contract for the portion of the tour services the Participant is unable to receive without paying a cancellation fee, notwithstanding the provisions of Paragraph 13 (1). In such case, the Company may cancel the contract for the portion of the tour service which the Participant is unable to receive without paying a cancellation fee. In such case, the Company shall refund to the Participant the amount of the cancellation fee, penalty and other expenses already paid or to be paid for such tour services which the Participant is no longer able to receive (provided that such expenses are not due to reasons attributable to the Company), less the amount of such cancellation fee, penalty and other expenses already paid or to be paid.

17. Cancellation of Contract by the Company (after the commencement of the tour)

(1) In the following cases, even after the commencement of the tour, the Company may cancel a part of the

contract, explaining the reason to the Participant

(i) The Company deems that the Participant is unable to endure the said tour due to illness, absence of necessary caregivers, or other reasons.

(ii) The Participant violates the Company's instructions given by tour guides, local staff, or other persons to ensure the safe and smooth implementation of the tour, or disrupts the discipline of group activities by assaulting or threatening such persons or other accompanying travelers, thereby preventing the safe and smooth implementation of the said tour.

(iii) In the event of natural disaster, war, riot, suspension of services provided by transportation or accommodation facilities, order by government authorities, or other reasons beyond the Company's control, which make it impossible to continue the tour.

(iv) The Customer is recognized as a Bouryokudan member, quasi-Bouryokudan member, Bouryokudan-related person, Bouryokudan-related company, or anti-social force, such as a general meeting house, etc.

(v) You make a violent or unreasonable demand, use threatening language or violence in connection with a transaction, or commit any other similar act against us.

(vi) You spread false rumors, use deception or force to damage the Company's reputation or obstruct the Company's business, or commit any other similar act.

(2) Even if the Company cancels the contract pursuant to the provision of (1) of this paragraph, the Company's obligation with respect to the tour services already provided by the Participant shall be deemed to have been validly paid. (2) The Company shall refund to the Participant the amount of the tour fee less cancellation fees, penalty fees and other expenses already paid or to be paid by the Participant for the tour services which the Participant has not yet received.

(3) When the Company cancels the contract pursuant to the provisions of (1)(i) and (iii) of this paragraph, the Company shall, at the request of the Participant, make necessary arrangements for the Participant to return to the place of departure. In this case, the Customer shall bear all costs incurred.

18. refund of tour fee

In the event of a reduction of the tour fee pursuant to the provisions of Paragraph 11 (3) through (4) or a cancellation of the contract pursuant to the provisions of Paragraphs 13 through 17, the dealer shall refund the amount to the Customer within 7 days from the day following the date of cancellation in the case of a refund due to cancellation before the commencement of the tour, or within 30 days from the day following the date of termination of the tour as stated in the contract document in the case of a refund due to reduction of the tour fee or cancellation after the commencement of the tour. In the case of refund due to cancellation before the commencement of the tour, the amount shall be refunded within 7 days from the day following the date of cancellation. However, in the case of refund after delivery of coupons in Paragraph 20 (1), it is necessary for the customer to submit such coupons to the Company, and if such coupons are not submitted, refund of the tour fee may not be made.

19. Itinerary management

(1) We will endeavor to ensure that our customers have a safe and smooth trip, and will perform the following duties for our customers.

① If it is deemed that there is a risk that the customer will not be able to receive the travel services during the trip, we will take the necessary measures to ensure that the travel services are provided in accordance with the

contract.

② If the measures in the previous paragraph have been taken, but the contract content must be changed, we will arrange for alternative services.

In this case, we will endeavor to minimize changes to the contract content, such as making efforts to ensure that the changed travel itinerary conforms to the purpose of the original travel itinerary when changing the travel schedule, and making efforts to ensure that the changed travel services are similar to the original travel services when changing the content of the travel services.

(2) If we have provided you with the necessary coupons in advance and have clearly stated that we will not manage the itinerary, you will be responsible for arranging alternative services and taking the necessary procedures in the event that a reason arises that requires a change to the content of the services due to bad weather, etc. (3) In regard to (1) of this section, for courses described as "accompanied by a tour conductor" or "accompanied by a local tour conductor" (hereinafter referred to as "tour conductors, etc."), the following provisions (1) and (2) of "20. Tour conductors, etc." shall apply.

20. Tour conductor, etc.

(1) No tour conductor will accompany the tour, except for courses that are marked as accompanied by a tour conductor. Coupons necessary to receive tour services will be given to the passenger, and the crew will take care of the procedures to receive the services, or the passenger will take care of them himself/herself. The Company's local contact information will be clearly indicated in the "Itinerary Guide" or in the contract document. In the event that the tour services cannot be received due to force majeure such as weather conditions, etc., the Passenger shall make arrangements and take necessary procedures for alternative services for the relevant part of the tour by himself/herself.

(2) For courses that are accompanied by a tour conductor, a tour conductor will accompany the tour and, in principle, perform necessary duties to ensure the safe and smooth implementation of the itinerary as specified in the contract document. In principle, the tour guide's work hours shall be from 8:00 a.m. to 8:00 p.m.

(3) When the Participant acts in a group, the Participant shall follow the instructions of the tour operator or local staff of the Company for the safe and smooth implementation of the tour.

21. Implementation of protective measures

When a Passenger is recognized by Peach to be in need of protection due to illness, injury, etc. during the tour, Peach may take necessary measures. In such cases, if such measures are not due to reasons attributable to the Company, the cost of such measures shall be borne by the Participant, and the Participant shall pay such costs by the method designated by the Company by the date designated by the Company.

22. Liability of the Company

(1) If, in the performance of the contract, the Company or its agents intentionally or negligently causes damage to the Passenger, the Company shall compensate for such damage only if the Passenger notifies the Company of such damage within 2 years from the day following the date of occurrence of such damage. However, for damage to baggage, compensation shall be made up to ¥150,000 per passenger (except in the case of intentional or gross negligence on the part of the Company), provided that the Company is notified of such damage within 14 days from the day following the occurrence of such damage.

(2) The Company shall not be liable to compensate for any damage incurred by the Participant due to an act of

God, war, riot, suspension of transportation or accommodation services, orders by government authorities, or other reasons beyond the control of the Company or its agents, except as provided in (1) of this paragraph.

23. Special compensation

(1) Regardless of whether or not the Company's liability under the preceding paragraph arises, the Company shall, in accordance with the "Special Compensation Regulations" of the Company's General Terms and Conditions, compensate each traveler for certain damages sustained by the life or body of the traveler due to a sudden and accidental external accident while participating in an organized tour. However, compensation will not be paid for cash, credit cards, valuables, photographed films, manuscripts written on recording media such as CD-ROMs and optical disks (the recording media itself is covered), and other items specified in Article 18, Paragraph 2 of the same provision.

(2) When the Company is liable for the Damage under the preceding paragraph (1) of this Article, the compensation under this paragraph (1) to be paid by the Company shall be deemed to be such compensation for the Damage to the extent of the amount of compensation payable under such liability.

(3) If the Damage suffered by the Participant while participating in the tour falls under the provisions of Articles 3 and 5 of this Article, such as the Participant's willful misconduct, drunken driving, willful violation of laws, receipt of services in violation of laws, mountain climbing (using climbing tools such as ice axes), sky diving, hang-glider boarding, etc. (1) of this Article shall not be paid. However, this shall not apply when such exercise is included in the itinerary of the tour.

(4) The Company will treat the tour as a part of the principal contract if the Company conducts an organized tour with a separate tour fee for the Participating Customers who are participating in the Company's organized tour.

(5) A day on which the contract document clearly indicates that no tour services will be provided under the Company's arrangement will be considered as a day during participation in an organized tour, provided that the Company clearly indicates that no compensation will be paid for any damage incurred by the Participant on such day.

24. Itinerary guarantee

(1) In the event of a material change in the contracted tour details listed in the left column of Table A (except for the following (i) and (ii), which are due to a shortage of seats, rooms or other facilities of transportation or accommodation facilities, even though services have been provided), the Company shall pay within 30 days from the day following the date of termination of the tour the amount of the compensation for such change multiplied by the rate specified in the right column of the same table. (We may provide goods or services of equal or greater value with the consent of the Participant). However, changes in the date, time and order in which travel services are provided are not covered.

(i) Natural disasters, war, riots, orders of government authorities, transportation, or cancellation of tour services by accommodation agencies, etc. Changes to the date, time, or sequence in which the tour services are provided. Cancellation of the provision of travel services by an accommodation agency, etc., provision of transportation services not in accordance with the original transportation plan, or any change as a necessary measure to ensure the safety of the life or body of the Trip Participant.

(ii) Changes pertaining to the portion of the contract cancelled pursuant to the provisions of Paragraphs 13

through 17.

(2) The maximum amount of compensation for change to be paid by the Company under one contract shall be the amount obtained by multiplying the tour price by 15%. If the amount of compensation for change payable to one customer is less than 1,000 yen, the Company shall not pay compensation for change.

(3) If, after the Company has paid compensation for a change pursuant to the provisions of this paragraph, liability for damages based on the provisions of paragraph 22 becomes clear with respect to such change, the Company will pay compensation for damages in the amount of the compensation for change less the amount of compensation for change already paid by the Company.

<Table A>.

Changes for which we will pay compensation	Amount of compensation for change = per incident The following rate x trip cost	
	Before the trip starts	After the trip starts
(1) Change in the starting or ending date of the tour as specified in the contract document	1.5%	3.0%
(2) Change in the sightseeing spots or facilities (including restaurants) to be entered or other destinations of the tour as specified in the contract document	1.0%	2.0%
(3) a change in the class of transportation or facilities to a lower class of transportation or facilities at a lower rate than that stated in the contract document (provided that the total charges for the class of transportation and facilities after the change are lower than those stated in the contract document); (iv) a change in the type of transportation or the name of the company stated in the contract document	1.0%	2.0%
(4) Change in the type of transportation or the name of the company stated in the contract document	1.0%	2.0%
(5) Change to a flight to a different airport in Japan from that indicated in the contract document where the tour starts or ends in Japan	1.0%	2.0%
(6) A change in the type or name of the accommodation facility described in the contract document	1.0%	2.0%

(7) a change in the type, facilities, scenery or other room conditions of the accommodation facilities described in the contract document	1.0%	2.0%
(8) a change in the matters described in the title of the tour in the contract document among the changes listed in the preceding items	2.5%	5.0%

(Note 1) "Prior to the commencement of the tour" means the case where the relevant change is notified to the Participant at least one day prior to the commencement of the tour, and "after the commencement of the tour" means the case where the relevant change is notified to the Participant on or after the commencement date of the tour.

(Note 2) If the "Itinerary Guide" (final document) has been issued, the term "Contract Document" shall be deemed to be replaced with "Itinerary Guide" and this schedule shall apply. In this case, if there is any change between the contents of the contract document and the contents of the "Itinerary Guide" or between the contents of the "Itinerary Guide" and the contents of the tour services actually provided, each such change shall be treated as one case.

(Note 3) If the transportation service pertaining to the change described in (iii) or (iv) involves the use of accommodations, such change shall be treated as one case per night.

(Note 4) The change in the name of the company of the transportation service listed in (iv) above shall not apply if the change involves a change to a higher grade or higher facilities.

(Note 5) Even if more than one change listed in (iv), (vi) or (vii) occurs within one journey or one night, such changes shall be treated as one per journey or per night.

(Note 6) The rates in (i) through (vii) shall not apply to the change described in (viii), but shall be in accordance with (viii).

25. Customer's liability

(1) If the Company suffers any damage due to the intentional or negligent act or omission of the Customer, the Company shall be entitled to compensation for such damage from the Customer.

(2) The Customer shall make use of the information provided by the Company and endeavor to understand the rights and obligations of the Customer and other details of the contract.

(3) If, after the commencement of the tour, the Participant recognizes that the tour services described in the contract document differ from those described, the Participant shall promptly notify the Company, the Company's agents or the tour service providers thereof at the tour site.

26. Purchase domestic travel accident insurance

Illness. In the event of injury, you may have to pay a large amount of medical treatment and transportation costs. In addition, in the event of an accident, it is very difficult to claim compensation from and recover compensation from the offender. We recommend that you purchase a sufficient amount of domestic travel insurance to cover these medical expenses, transportation expenses, and death or permanent disability. For details, please inquire with the staff at the application counter.

27. Reporting Accidents, etc.

In the event of an accident or other incident during the tour, please notify us immediately at the contact point provided in the "Itinerary Guide" or other information (if there are circumstances that cannot be notified, please notify us as soon as those circumstances have ceased to exist).

28. Base date for tour conditions and tour fee

The base date for these travel conditions and the base date for the tour fee will be the date clearly indicated in the relevant advertisement.

29. Handling of Personal Information (Important)

(1) The Company's travel agencies or travel agency agents (hereinafter referred to as "Agents") listed on the back of the travel brochure and the Company will use the personal information provided in the application form submitted by the customer at the time of application for the tour not only for the purpose of communication with the customer, but also for the purpose of arranging the services provided by the transportation and accommodation agencies (the main services are listed in each course, etc.) for the tour for which the customer has applied. We will also use the personal information to the extent necessary to arrange for the services provided by the transportation and accommodation agencies (the main ones are listed in each course) and to complete the procedures for receiving such services.

*In addition, the Company and its sales agents may use personal information for the following purposes: (i) to provide information on products, services, and campaigns of the Company, its sales agents, and their affiliated companies; (ii) to request opinions and feedback after participating in a tour; (iii) to request questionnaires; (iv) to provide special services; and (v) to prepare statistical data. (v) statistical data.

(2) The personal information that we collect shall be the customer's name, date of birth, age, gender, telephone number, address, e-mail address, and other personal information of the customer to the minimum extent necessary for us to carry out the tour according to the course. In addition, when special consideration is required such as accompanying a caregiver or arranging a wheelchair, etc., personal information other than the above may be acquired for the purpose of responding to such request (or replying that such response is not possible) to the extent possible by the Company, but only to the extent necessary for the Company to make arrangements, etc. The Company shall not acquire personal information other than the above for the purpose of making arrangements, etc. for the tour.

(3) If the customer does not consent to the Company's acquisition of personal information as described in (2) of this paragraph, the Company may not be able to enter into an arranged tour contract. In addition, the Company may not be able to make the arrangements, etc. requested by the customer due to the customer's failure to give his/her consent.

(4) For the purpose of making arrangements for the tour for which the customer has applied, the Company will provide the transportation and accommodation agencies with the customer's name, age, gender, telephone number, and other information to the extent necessary to make arrangements, by sending such information by electronic means, etc. in advance.

(5) We may provide your personal data in our possession to carriers and DFS Galleria Okinawa for the convenience of your baggage transportation and shopping at DFS Galleria Okinawa (duty free store) at the destination. In this case, we will provide personal data pertaining to the customer's name, date of departure,

flight number, etc. by sending such data by electronic means, etc. in advance. If you wish to stop the provision of your personal data to these carriers, please request us to do so at the time of your application.

(6) We may share with our group companies the minimum amount of personal data that is necessary to contact you, such as name, address, telephone number, or e-mail address, among the personal data we hold on you. Our group companies may use this information for the purpose of providing information on their respective business, events, etc., and shipping purchased products. Please refer to our website (<http://ibako.co.jp/>) for the names of our group companies and the name of the person responsible for the management of personal data.

(7) If you wish to request disclosure, correction, addition, or deletion of your personal data in our possession, or to discontinue its use, erase, or discontinue its provision to a third party, please contact us at the contact point below for information on the necessary procedures. In such cases, we will take the necessary measures without delay in accordance with the law and our internal regulations. If we are unable to comply with all or part of your request, we will explain the reason.

(8) In the unlikely event of a problem such as a leakage of personal information, we will immediately contact the customer and temporarily suspend the system on which the problem occurred until security is ensured. We will also promptly announce the facts on our website, etc.

<For inquiries or complaints regarding personal information, please contact>

(1) For inquiries or complaints regarding the handling of personal information,
For inquiries or complaints regarding the handling of personal information, please
contact the following

NANOHANA Bus Co.,LTD. Phone: 043-483-5551

*Please refer to our website or contact us for the name of the manager handling
personal information.

(2) If a customer is unable to resolve a complaint regarding personal information with the
Company between the parties concerned, the customer may make an offer to the
following churches to seek assistance in resolving the matter.

National Association of Travel Agents (ANTA)

Chiba Branch Phone: 043-224-7721

30. Notes

(1) Itineraries cannot be changed for the convenience of the passenger.

(2) If you miss your train, ship, or airline flight due to traffic congestion or other reasons beyond our control, you will be required to purchase a separate train or airline ticket, and the airline ticket exchange slip is non-refundable.

(3) In the event that the Participant is unable to receive the tour services due to reasons attributable to the Participant, such as inclement weather, etc., the Participant shall be refunded the amount paid for such tour services, less cancellation fees, penalty fees, etc., as provided in Paragraph 15 (2). However, the Participant shall bear the accommodation, transportation and other expenses for the alternative services.

(4) The minimum number of applicants is 2 or more for overnight stays and 1 or more for day tours (including night tours).

(5) The Company will not, under any circumstances, re-perform the tour.

(6) For your convenience, we may take you to souvenir stores, but you are responsible for your own purchases.

(7) If you would like a copy of the Company's General Terms and Conditions, please request one.

Chiba Prefectural Governor Registered Travel Agency No. 2-773

NANOHANA Bus Co.,LTD.

247-1 Jonaicho, Sakura City, Chiba Prefecture, 285-0017

[TEL:043-483-5551](tel:043-483-5551) FAX:043-483-5565

(Member of the All Japan Travel Agents Association)