



TIMETABLES, FARES & OTHER INFORMATION

**commencing
Saturday, 1st April 2017
and until further notice**

10p

☎ 020 8877 1722

T1 & T2 The Original Tour (Yellow Route)

Daily (from 30th October 2017 and until further notice)

Winter

Victoria, Grosvenor Gardens, stop Z6	—	—	—	—	08.30		17.00	17.15	17.30	18.00	FSO
Buckingham Palace, Queen's Gallery ●	—	—	—	—	08.34		17.04	17.19	17.34	18.04	18.34
Horseferry Road, Millbank, stop NH ●	—	—	—	—	08.38		17.08	17.23	17.38	18.08	18.38
Abingdon Street, Victoria Tower Gardens, stop M ●	—	—	—	—	08.40		17.10	17.25	17.40	18.10	18.40
Westminster Bridge, County Hall, London Eye	—	—	—	08.35	08.45		17.15	17.30	17.45	18.14	18.44
Waterloo Station, York Road, South Bank ●	—	—	—	08.39	08.49		17.19	17.34	17.49	18.18	18.48
Aldwych, No. One Hotel, OT stop	—	—	—	08.44	08.54		17.24	17.39	17.54	18.23	18.53
St. Paul's Cathedral	—	—	—	08.53	09.03		17.33	17.48	18.03	18.31	19.01
Queen Victoria Street, Bank Station, stop MD ●	—	—	—	08.55	09.05	and	17.35	17.50	18.05	18.33	19.03
Tooley Street, London Bridge Station ● ‡	—	—	—	09.02	09.12	then	17.42	17.57	18.12	18.39	19.09
Tooley Street, City Hall, stop J ● ‡	—	—	—	09.05	09.15	every	17.45	18.00	18.15	18.42	19.12
Tower Hill, Tower of London	—	—	09.03	09.13	09.23	10-20	17.53	18.08	18.23	18.49	19.19
Temple Station, stop W	—	—	09.12	09.22	09.32	mins	18.02	18.17	18.31	18.57	19.27
Westminster Pier, Victoria Embankment	—	—	09.16	09.26	09.36	until	18.06	18.21	18.35	19.01	19.31
Parliament Street, HM Treasury, stop C	—	—	09.28	09.38	09.48		18.18	18.33	18.44	19.10	19.40
Whitehall, Horse Guards' Parade	—	—	09.03	09.40	09.50		18.20	18.35	18.46	19.12	19.42
Trafalgar Square, Cockspur Street, stop S	—	—	09.37	09.47	09.57		18.27	18.42	18.48	19.14	19.44
Piccadilly Circus, Coventry Street	08.10		09.40	09.50	10.00	10.10	18.40	18.52	18.54	19.20	19.50
Trafalgar Square, Pall Mall East, stop Z ●	08.15	and	09.45	09.55	10.05	10.15	18.45	18.56	—	—	—
St. James's Palace, Pall Mall ●	08.19	then	09.49	09.59	10.09	10.19	18.49	18.59	—	—	—
Green Park Station, Piccadilly, west of stop H	08.22	every	09.52	10.02	10.12	10.22	18.52	19.01	—	—	—
Hyde Park Cnr, Piccadilly, opp. Hard Rock Café ●	08.24	10-15	09.54	10.04	10.14	10.24	18.54	19.03	—	—	—
Hyde Park Cnr, London Hilton Hotel, stop X ●	08.27	mins	09.57	10.07	10.17	10.27	18.57	19.05	—	—	—
Marble Arch, Park Lane, stop Z	08.33	until	10.03	10.13	10.23	10.33	19.03	19.09	—	—	—
Marble Arch, Park Lane, inbound coach stop ●	08.35		10.05	10.15	10.25	10.35	19.05	19.11	—	—	—
Victoria, Buckingham Pal. Rd, Grosvenor Htl, stop Z5	08.44		10.14	10.24	10.34	10.44	19.14	19.20	—	—	—
Victoria, Grosvenor Gardens, stop Z6	08.50		10.20	10.30	10.40	10.50	19.20	—	—	—	—

FSO: Operates Fridays and Saturdays only - may operate other days subject to demand

● Not an official timing point, see page 3

‡ Owing to long-term closure of Tooley Street until early 2018 stop at Monument will not be served on Mondays to Fridays and stops in Tooley Street will not be served at all.

Buses stop only at the points shown and at London Bridge, Monument Station, stop P (Saturdays and Sundays only until Tooley Street re-opens). Additional journeys will operate at busy times, including some starting or finishing at Trafalgar Square and/or Westminster Pier.

Christmas and New Year period - see page 10

Leicester Square – Piccadilly Circus – Leicester Square

T3 Capital Connector (Green Route) Daily

					#
Leicester Square, Charing Cross Road	09.15		14.15	14.36	14.56
Whitehall, opposite Trafalgar Studios	—		—	14.39	14.59
Whitehall, Banqueting House, Wales Office	—	and then	—	14.41	15.01
Lambeth Palace, Lambeth Pier	—	every	—	14.49	15.09
Westminster Bridge, County Hall, London Eye	—	10-20 mins	—	14.53	15.13
Northumberland Avenue, Garfunkels, stop X	—	(every 20-30	—	15.00	15.20
Piccadilly Circus, Rupert Street	09.27	mins in winter)	14.27	—	—
Cambridge Circus, Leicester Square Stn, stop J ●	09.35	until	14.35	—	—
Leicester Square, Charing Cross Road	09.36		14.36	—	—

● See page 3

Does not operate on Mondays to Thursdays after 29th October 2017 or on New Year's Eve

SINGLE FARES:

£2 flat adult fare applies for any one single journey.

Buses stop only at the points shown

This service is particularly liable to diversion or curtailment on the occasions of major processions, demonstrations, festivities etc. Please check with our staff on the day of travel.

CHRISTMAS PERIOD SERVICES

24 December T1, T2, T4, T5 & T7 special timetable with all journeys finishing by 16.45. T6 no service after 16.00. T3 no service

25 December No service on any route.

26 December T2, T4, T5, T6 & T7 special timetables from 09.00. T1 & T3 no service.

31 December T1, T2, T4, T5 & T6 special timetable with all journeys finishing by 17.20. T3 & T7 normal weekday service.

1 January T2, T4, T5, T6 & T7 special timetables from 09.00. T1 & T3 no service.

Kensington Palace – Knightsbridge – Hyde Park Corner

T4 The Royal Borough Tour (Blue Route) *Daily*

Kensington, Palace Gate	08.20		11.00		17.00	17.30
Palace Gate, Reston Place, stop RP	08.21		11.01		17.01	17.31
Gloucester Road, Cromwell Road, stop GZ	08.25	and then at the	11.05		17.05	17.35
Gloucester Road Station, Stanhope Arms, stop GS	08.26	following intervals.	11.06		17.06	17.36
South Kensington Station, Harrington Road, stop D	08.29		11.09	and	17.09	17.39
Cromwell Gardens, V & A Museum	08.32	Summer	11.12	then	17.12	17.42
Brompton Road, opposite Harrod's, stop KB	08.36	every 10-20 mins	11.16	every	17.16	17.46
Hyde Park Corner, Knightsbridge, stop R	08.40		11.20	20-30	17.20	17.50
Hyde Park Cnr, London Hilton Hotel, stop X	08.42	Winter	11.22	mins	17.22	17.52
Hyde Park Cnr, Knightsbridge, coach stop I3	08.45	every 20-30 mins	11.25	until	17.25	17.55
Scotch House, Knightsbridge, stop KE	08.50		11.30		17.30	18.00
Royal Albert Hall, coach stop K3	08.55	until	11.35		17.35	18.05
Kensington, Palace Gate	08.56		11.36		17.36	18.06

Journeys terminating at Kensington after 17.00 which are not scheduled to return will, *on the request of any passenger already on board*, continue to Gloucester Road, Cromwell Road.

SINGLE FARES:

£2 flat adult fare applies for any one single journey.

Buses stop only at the points shown.

Christmas and New Year period: see page 10

Russell Square – British Museum – Piccadilly Circus

T5 Capital Connector (Orange Route) *Daily*

									#
Russell Square, Woburn Place, Royal National Hotel	08.15	08.30	and then at the	16.00	16.30	17.00	17.30	—	
Bedford Way, OT stop	08.19	08.34	following intervals:	16.04	16.34	17.04	17.34	—	
Bedford Place, Russell Square, stop K	08.23	08.38		16.08	16.38	17.08	17.38	—	
Great Russell Street, British Museum, stop W	08.25	08.40	Summer	16.10	16.40	17.10	17.40	—	# Does not operate after 29th October 2017.
Piccadilly Circus, Rupert Street	08.40	08.55	every 10-20 mins	16.25	16.55	17.25	17.55	—	
Piccadilly Circus, Rupert Street	—	08.55	Winter	16.25	16.55	17.25	17.55	18.25	
Southampton Row, Theobald's Road, stop Y	—	09.08	every 20-30 mins	16.38	17.08	17.38	18.08	18.38	
Russell Square, Woburn Place, Royal National Hotel	—	09.14	until	16.44	17.14	17.44	18.14	18.44	

Russell Square – King's Cross St. Pancras – Russell Square

T5 King's Cross Link (Orange Route extension) *Daily*

Russell Square, Woburn Place, Royal National Hotel	—	09.59		11.59	—	17.14	17.44	18.14	SINGLE FARES: £2 flat adult fare applies for any one single journey.
Upper Woburn Place, Euston Station, stop L	—	10.00	and then	12.00	—	17.15	17.45	18.15	
King's Cross Station, Pancras Road, stop T	09.43	10.03	every 20-30	12.03	—	17.17	17.47	18.17	
St. Pancras Station, Midland Road, stop S	09.46	10.06	mins until	12.06	—	17.20	17.50	18.20	
St. Pancras Station, Midland Road, stop S	09.47	10.07	and then	12.07					Buses stop only at the points shown and Piccadilly Circus, Haymarket, stop R.
Upper Woburn Place, Euston Station, stop M	09.51	10.11	every 20-30	12.11					
Russell Square, Woburn Place, Royal National Hotel	09.55	10.15	mins until	12.15					

Christmas and New Year period: see page 10

Holland Park – Notting Hill – Bayswater – Lancaster Gate – Marble Arch/Piccadilly Circus

T6 Capital Connector (Purple Route)

Daily

Holland Park Avenue, Royal Crescent	08.10		09.50	10.10		13.10	13.35		16.05	17.05
Notting Hill Gate, Palace Gardens Terr., stop M	08.16		09.56	10.16		13.16	13.41		16.11	17.11
Bayswater Road, St. Petersburg Place	08.17	and then	09.57	10.17		13.17	13.42		16.12	17.12
Bayswater Road, Porchester Terrace	08.19	every	09.59	10.19	and then	13.19	13.44	and then	16.14	17.14
Lancaster Gate, Columbia Hotel, stop LE	08.22	10-20 mins	10.02	10.22	every	13.22	13.47	every	16.17	17.17
Paddington Station, Praed St, stop H	08.26	(every 20-30	10.06	10.26	20-30	13.26	—	30	—	—
Praed Street, Metropole Hotel, Post Office	08.28	mins in winter)	10.08	10.28	mins	13.28	—	mins	—	—
Marble Arch, Park Lane, inbound coach stop	08.35	until	10.15	10.35	until	13.35	13.53	until	16.23	17.23
Green Park Station, Piccadilly, stop J	08.47		10.27	—		—	—		—	—
Piccadilly Circus, Coventry Street	08.55		10.35	—		—	—		—	—
Marble Arch, Park Lane, stop Z	—		—	10.37		13.37	13.55		16.25	17.25

				#	#		
Marble Arch, Cumberland Gate	11.38		16.38	17.08	17.38	18.08	18.38
Marble Arch, Bayswater Road, stop A	11.39	and then	16.39	17.09	17.39	18.09	18.39
Lancaster Gate Station, Bayswater Road, stop LC	11.42	every	16.42	17.12	17.42	18.12	18.42
Bayswater Road, Porchester Terrace, stop S	11.45	30 mins	16.45	17.15	17.45	18.15	18.45
Bayswater Road, Palace Court, stop S	11.47	until	16.47	17.17	17.47	18.17	18.47
Notting Hill Gate, coach stop N	11.48		16.48	17.18	17.48	18.18	18.48
Holland Park Avenue, Royal Crescent	11.56		16.56	17.26	17.56	18.26	18.56

SINGLE FARES:

£2 flat adult fare applies for any one single journey

Buses stop only at the points shown and at:
Holland Park Avenue (Royal Crescent stop HD) and
Piccadilly (Le Meridien, stop B).

Christmas and New Year period: See page 10

Does not operate after 29th October 2017

Marble Arch – Madame Tussaud’s – Albany Street – Marble Arch

T7 Capital Connector (Black Route) *Daily*

Marble Arch, Cumberland Gate	09.00		18.00
Baker Street Station, Madame Tussaud's	09.14	and then	18.14
Albany Street, White House Hotel, stop C	09.17	every 20-30 mins	18.17
Baker Street Stn, Univ of Westminster, stop E	09.20	until	18.20
Marble Arch, Park Lane, inbound coach stop	09.29		18.29
Marble Arch, Cumberland Gate	09.31		18.31

Buses stop only at the points shown and, if diverted, Praed Street (Metropole Hotel, Post Office)

SINGLE FARES:

£2 flat adult fare applies for any one single journey

CONDITIONS OF CARRIAGE

These Conditions may be altered without notice.

GENERAL

(I) The Original London Sightseeing Tour Ltd (hereinafter in these Regulations and Conditions called 'the Company') will make every effort to maintain the services shown in its timetables and will so far as is possible operate the same to the system of time in force, but reserves the right to alter, suspend, withdraw or deviate the route of any vehicle or service and alter any operating times of service without notice.

(II) The Company hereby gives notice to all persons that it does not undertake, nor by the publication of this or any timetable, handbill or notice, is it to be deemed to undertake that its buses and coaches shall operate on service at the same time set out in its timetables, or at all, or shall arrive at the time specified in the timetables, or at all. The Company further gives notice that it will not be liable or accountable for any loss, damage, hurt, inconvenience or injury arising from the failure of the vehicles to start or arrive at the time specified in the timetables, or at all, neither will it be liable in such cases in the event of delay or journey deviation or breakdown arising from any cause.

The Company does not guarantee that vehicles of any particular type or description shall be operated on its bus services, excursions and tours.

LIABILITY

(III) Tickets are issued subject to the Regulations and Conditions published in the timetables, fare tables and/or notices of the Company (including the information shown on pages 2 & 3 of this publication) and of any other company or person upon whose transport system the tickets may be available.

(IV) The contract of carriage and the liability of the Company (if any) or of the company or person referred to in (III) above (if any) is limited to carriage upon its or his own transport system. The Company does not accept any responsibility for any accident which may occur to any passenger being carried on any tollbridge, ferry or other transport across water.

Neither the holder of a ticket nor any other person shall have any right of action against the Company in respect of (i) death or bodily injury to any person otherwise than while the passenger is being carried in, or entering or alighting from a stationary public service vehicle; or (ii) any other loss damage or delay to any person however caused; or (iii) any loss or misdelivery of or damage or delay to property however caused; or (iv) death or bodily injury or loss sustained while entering or leaving a public service vehicle whilst in motion.

The contract entered into by the Company is limited to the carriage of passengers by road. Whenever the Company (except in the case of substitution resultant of a breakdown of a Company vehicle) makes arrangements for customers to be conveyed on any form of transport other than its own buses, it does so as agent only.

PAYMENT OF FARES

(V) The passenger is liable to pay for the journey the fare set out in the Company's Official Fare Tables and to pay the same to the driver or conductor whether payment is requested by the driver or conductor or not.

(VI) Passengers on paying the proper fare shall see that they receive a new ticket or tickets corresponding with the amount paid, properly issued and/or punched in the relevant section, in accordance with the conditions of issue of ticket. Tickets are not transferable from one person to another. They remain the property of the Company and must be produced for inspection and delivered up when required by any of the Company's officials. Passengers must examine their change upon receipt and report any discrepancy immediately to the driver or conductor as no claims can otherwise be entertained.

(VII) Fares are arranged in stages, and passengers boarding a public service vehicle at a point between stages will be charged as from the previous stage. Passengers alighting between stages will be charged as if travelling to the next succeeding fixed stage point.

CONDUCT OF PASSENGERS

Except with the permission of the Company, passengers may not distribute any paper or article for the purpose of giving or seeking information or comment about any matter nor sell or offer for sale any article.

(VIII) The passenger is carried subject to the provisions of all legislative enactment in that behalf and an extract from the Public Service Vehicles (Conduct of Drivers, Inspectors, Conductors and Passengers) Regulations 1990, and made by the Minister of Transport, as amended, is as follows:

- 6 (I) When a public service vehicle is carrying passengers or waiting to pick up passengers, no passenger or intending passenger shall –
- (a) where the vehicle has a door which passengers are by notice informed is for a particular purpose, use that door for any other purpose, unless otherwise directed or authorised by a driver, inspector or conductor.
 - (b) put at risk or unreasonably impede or cause discomfort to any person travelling on or entering or leaving the vehicle, or a driver, inspector, conductor or employee of the operator when doing his work on the vehicle;
 - (c) throw or trail any article from the vehicle;
 - (d) (e) (f) [repealed]
 - (g) speak to the driver whilst the vehicle is in motion except –
 - (i) in an emergency;
 - (ii) for reasons of safety; or
 - (iii) to give directions as to the stopping of the vehicle;
 - (h) without reasonable cause distract the driver's attention, obstruct his vision or give any signal which might reasonably be interpreted by the driver as a signal –
 - (i) to stop the vehicle in an emergency; or
 - (ii) to start the vehicle;
 - (j) travel on any part of the vehicle which is not provided for the carriage of passengers;
 - (k) remain on the vehicle, when directed to leave by the driver, inspector or conductor on the following grounds –
 - (i) that his remaining would result in the number of passengers exceeding the maximum seating capacity or the maximum standing capacity marked on the vehicle in accordance with the Public Service Vehicle (Carrying Capacity) Regulations 1984;
 - (ii) that he has been causing a nuisance; or
 - (iii) that his condition is such as would be likely to cause offence to a reasonable passenger or that the condition of his clothing is such that his remaining would be reasonably expected to soil the fittings of the vehicle or the clothing of other passengers.
 - (l) play or operate any musical instrument or sound producing equipment to the annoyance of any person on the vehicle or in a manner which is likely to cause annoyance to any person on the vehicle; or
 - (m) intentionally interfere with any equipment with which the vehicle is fitted.

(1A) Paragraphs (1)(k)(ii) and (iii) shall not apply to a direction given by a driver, inspector or conductor solely on the grounds that a person is a disabled person.

(2) Subject to paragraph (3), a passenger on a vehicle who has with him any articles or substance mentioned in paragraph (4) or any animal -

- (a) if directed by the driver, inspector or conductor to put it in a particular place on the vehicle, shall put it where directed; and
- (b) if requested to move it from the vehicle by the driver, inspector or conductor, shall remove it.

(3) Paragraph (2)(b) does not require the removal of an animal where the passenger is a disabled person and the animal is an assistance dog.

(3A) Without prejudice to regulation 5(7), a disabled person shall comply with any direction given by a driver, inspector or conductor to remove his assistance dog from the gangway.

(4) The article or substance referred to in paragraph (2) is -

- (a) any bulky or cumbersome article;
- (b) any article or substance which causes or is likely to cause annoyance to any person on the vehicle; or
- (c) any article or substance which would be reasonably expected to constitute-
 - (i) a risk of injury to any person on the vehicle; or
 - (ii) a risk of damage to the property of any person on the vehicle or to the vehicle.

7 (1) No passenger on a vehicle being used for the carriage of passengers at separate fares shall use any travel mandate (i.e. ticket, statutory concession permit, other permit or smart medium together with any related form of identification) which has -

- (a) been altered or defaced;
- (b) been issued for used by another person on terms that it is not transferable; or
- (c) expired

(2) Save as provided in paragraph (3), every passenger on a vehicle being used for the carriage of passengers at separate fares shall -

- (a) declare, if so requested by the driver, inspector or conductor, the journey which he intends to take, is taking or has taken in the vehicle;
- (b) where the vehicle is being operated by the driver without a conductor -
 - (i) save as provided in sub-paragraph (ii), as soon as reasonably practicable after boarding the vehicle - (aa) pay to the driver for the journey he intends to take; (bb) if the vehicle is provided with fare-collection equipment, other than smart equipment, insert in that equipment the money or token required to pay the fare; (cc) if he claims to be entitled to any statutory travel concession, or other concession, in respect of the fare, produce to the driver the statutory travel concession permit or other permit issued to him in respect of that concession; (dd) if the vehicle is equipped with smart equipment and any condition of carriage requires a passenger to present a smart medium which has been issued to that passenger, comply with that condition and any direction as to that requirement given by the driver, an inspector or by any notice displayed on the vehicle; or
 - (ii) if otherwise directed by the driver, an inspector or a notice displayed on the vehicle, pay the fare for his journey in accordance with the direction;
- (c) where the vehicle is being operated by the driver with a conductor,
 - (i) pay the fare for the journey which he intends to take, is taking, or has taken in the vehicle to the conductor;
 - (ii) if he claims to be entitled to any statutory travel concession, or other concession, in respect of the fare, produce to the conductor the statutory travel concession permit or other permit issued to him in respect of that concession immediately on being requested to do so by the conductor or an inspector;
- (d) accept and retain for the rest of his journey any ticket which is provided on payment of a fare in accordance with sub-paragraph (b) or (c);
- (e) produce during his journey any travel mandate which authorizes him to take that journey for inspection by the driver, inspector or conductor on being requested to do so by the driver, inspector or conductor; and
- (f) as soon as he has completed the journey in respect of which he has paid the fare, produced a permit or presented a smart medium, either -
 - (i) leave the vehicle; or
 - (ii) pay the fare, produce a permit or present a smart medium in respect of any further journey which he intends to take on the vehicle

(3) Paragraphs (2)(b) and (c) do not apply to a passenger who has with him a ticket which was issued to him before his journey in respect of that journey, provided he complies with all such directions in relation to the ticket as may be -

- (a) printed on the ticket;
- (b) displayed on the vehicle; or
- (d) given by the driver, inspector or conductor

(4) Any passenger who -

- (a) fails to comply with paragraph 2(b) or (c); or
- (b) does not have with him a ticket which was issued to him before his journey in respect of that journey; shall pay the fare for the journey to the driver, inspector or conductor on request and in any case before he leaves the vehicle, unless otherwise agreed by the driver, inspector or conductor.

(5) Any passenger on a vehicle being used for the carriage of passengers at separate fares who has with him a ticket which he is not entitled to retain for any reason including -

- (a) the alteration or defacement of the ticket;
- (b) the fact that the ticket, having been issued for the use by another person, was not transferable to him;
- (c) the expiry of the ticket; or
- (d) a mistake in consequence of which the ticket was issued; shall surrender the ticket to a driver, inspector or conductor on being required to do so.

(6) Present means insert a smart medium in, swipe a smart medium against, touch a smart medium upon, or otherwise apply a smart medium to, smart equipment in a manner which enables the smart medium to interact with the smart equipment.

- 8 (1) Any passenger on a vehicle who is reasonably suspected by the driver, inspector or conductor of the vehicle of contravening any provision of these Regulations shall give his name and address to the driver, inspector or conductor on demand.
- (2) ANY PASSENGER ON A VEHICLE WHO CONTRAVENES ANY PROVISIONS OF THESE REGULATIONS MAY BE REMOVED FROM THE VEHICLE BY THE DRIVER, INSPECTOR OR CONDUCTOR OF THE VEHICLE OR, ON THE REQUEST OF THE DRIVER, INSPECTOR OR CONDUCTOR BY A POLICE CONSTABLE.

STANDING PASSENGERS

(IX) The passenger is further carried subject to the provisions of The Public Service Vehicles (Carrying capacity) Regulations 1984, as amended, which provide, inter alia, that no standing passengers will be carried: (a) on the upper deck of a double-decked vehicle; (b) on the platform or staircase of a double-decked vehicle or on the steps of a single-decked vehicle (c) standing against the emergency exit or doors; (d) forward of the driver's seat.

The maximum number of standing passengers which may be carried is displayed on the vehicle.

Passengers are carried standing at the absolute discretion of the Company whose decision and that of its employees is final.

WHEELCHAIRS, PUSHCHAIRS ETC.

(X) Wheelchair users have priority over everyone else for use of the designated wheelchair space except when standing passengers or unfolded pushchairs already occupying that space cannot be accommodated elsewhere on the vehicle. No-one already on board will be expected to alight for the sole purpose of vacating the wheelchair space, but unfolded pushchairs, buggies etc must be folded and stowed in a luggage space if there is sufficient room when the wheelchair space is needed by a wheelchair user.

Wheelchairs, pushchairs, buggies etc. may not be placed in any gangway or on any staircase and are not permitted on the upper deck.

BOARDING, ALIGHTING AND STOPPING PLACES

(XI) Passengers wishing to board at Request stops should hail the driver by means of a clear hand signal when the vehicle is approaching.

Passengers wishing to enter a bus must first allow those passengers who wish to alight to leave the vehicle.

Bells are provided for use by passengers wishing to alight.

Passengers are not to attempt to board or alight from any of the Company's vehicles whilst in motion or stationary in traffic in obedience to signals, police directions or from any other cause, passengers so doing act at their own risk.

REFUNDS

(XII) No refunds will be made in respect of lost, destroyed or defaced tickets of any description.

PASSENGERS' ACCOMPANIED PACKAGES AND LUGGAGE

(XIII) Luggage will be conveyed at owner's risk and, to the fullest extent permitted by law, the Company will not be liable for loss of or from or for damage or delay to accompanied luggage, however caused, whether by the act or neglect of the Company its services or agents or not.

The Company reserves the right to refuse to carry any luggage, parcel or package.

Light luggage or parcels which can be carried on the passenger's lap or placed on interior luggage racks without inconvenience to others will be carried free. Other large and bulky articles accompanying passengers will be carried only if accommodation permits without causing discomfort or inconvenience to the other passengers, or without obstruction of the driver or conductor in their duties. Luggage may not be placed in gangways that may obstruct any entrance or exit. Roller skates/blades, skateboards etc. are not permitted on board other than when stowed in interior luggage racks. Bicycles and perambulators will not be carried on bus services.

Explosives or combustible materials may not be brought on to the Company's public service vehicles and will not be conveyed in any circumstances whatsoever.

LOST PROPERTY

(XIV) Any person who finds property accidentally left in a vehicle shall immediately hand it in the state in which he finds it to the driver, who shall deal with it in accordance with the established procedure.

All articles found on the Company's vehicles will be deposited at the Company's Head Office where enquiries should be made. Assistance in tracing will be rendered by the Company officials wherever possible.

Any such property which before it has been deposited is claimed by a person who satisfies the driver or other duly authorised servant of the Company that he is the owner, will be returned forthwith to the claimant without fee or reward, upon giving his name and address to such driver or other authorised servant.

If any property so retained by the Company or their representatives appears to him to be of a perishable nature, and it is not claimed within 48 (or earlier if it becomes objectionable) hours from time when it was found, he may thereupon destroy or otherwise dispose of it as he sees fit.

The Company may charge claimants of lost property a fee of up to £2, plus advance payment for postage & packing if applicable.

Any property unclaimed within one calendar month will be disposed of appropriately.

All postal enquiries regarding lost property should be accompanied by a stamped addressed envelope and sent to the Company's Office, and full particulars must be given of the date and time of the journey made and on which the property was lost.

LEGAL ACTION

(XV) These conditions are governed and construed in accordance with the laws of England and any disputes will be decided only by the English courts.

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