

### **KLOOK VOUCHER TERMS:**

- 1) All E-Vouchers are non-refundable & non-transferable.
- 2) E-Vouchers are unique to each buyer & duplicate vouchers will be refused.
- 3) You must be at least 18 years of age in order to gain entry to this event.
- 4) Valid government-issued photographic ID is required upon wristband collection to verify your E-Voucher and age. Suitable forms of valid photographic ID include your passport, driver's license and any official photographic ID Photocopies are not acceptable.
- 5) Please adhere to door opening and closing times (wristbands will not be valid prior to or after these times).
- 6) E-Vouchers cannot be re-sold. Anyone found to be re-selling their voucher will have their voucher cancelled.
- 7) In the event of cancellation, only face value of the E-Voucher (not the booking fee and/or card charges) will be fully refunded.
- 8) The organisers reserve the right to refuse admission & the organisers accept no responsibility for lost/stolen/damaged E-Vouchers.
- 9) Any person attempting to enter the event under the influence of drugs/ alcohol/ legal highs will be refused entry.
- 10) The organizer reserves the right to conduct security searches from time to time, and to refuse admission to the wristband holder, or eject the wristband holder, from the Event and/or Venue should the holder refuse to comply with such security searches without a refund. The organizer reserves the right to confiscate any item, which in our reasonable opinion may cause danger or disruption to any other persons at the Event or is one of the items not permitted in the Venue as listed on the Event website.
- 11) The organiser reserves the right to change the bill without prior notification.